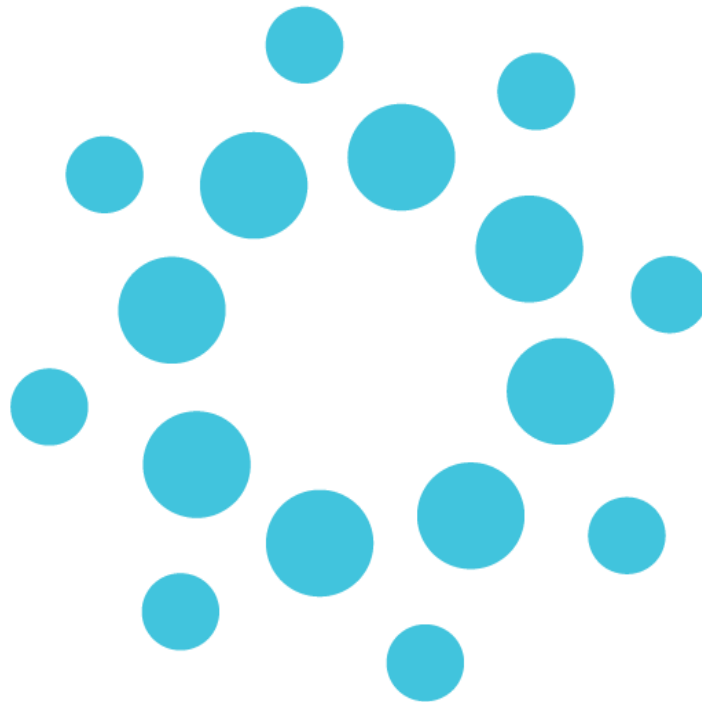


Release Notes Medtech Evolution Australia

Version 10.1
(December 2016)



These release notes contain important information for Medtech users. Please ensure that they are circulated amongst all relevant staff. We suggest that they are filed safely for future reference.

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Introduction

Medtech Evolution Version 10.1 Build 5237 is a Patch Release of Medtech Evolution. This document provides an overview of the resolved issues and changes to the Medtech Evolution application.

Please ensure that this document is read and circulated amongst the practice staff.

NOTE: It is recommended that you run the upgrade after hours or on the weekend when you would have adequate time to complete the upgrade.

The amount of time required to run the upgrade is dependent on the specification of your server and the size of ALL databases.

WARNING

It is HIGHLY recommended to employ ONLY qualified system engineers when performing ANY installation and upgrade. The consequences of ruining a database during upgrade could possibly lead to data corruptions and, as a result, data loss and systems downtime.

If in doubt, please consult with your qualified IT technician/service provider or contact one of the Medtech Channel Partners listed on our website:

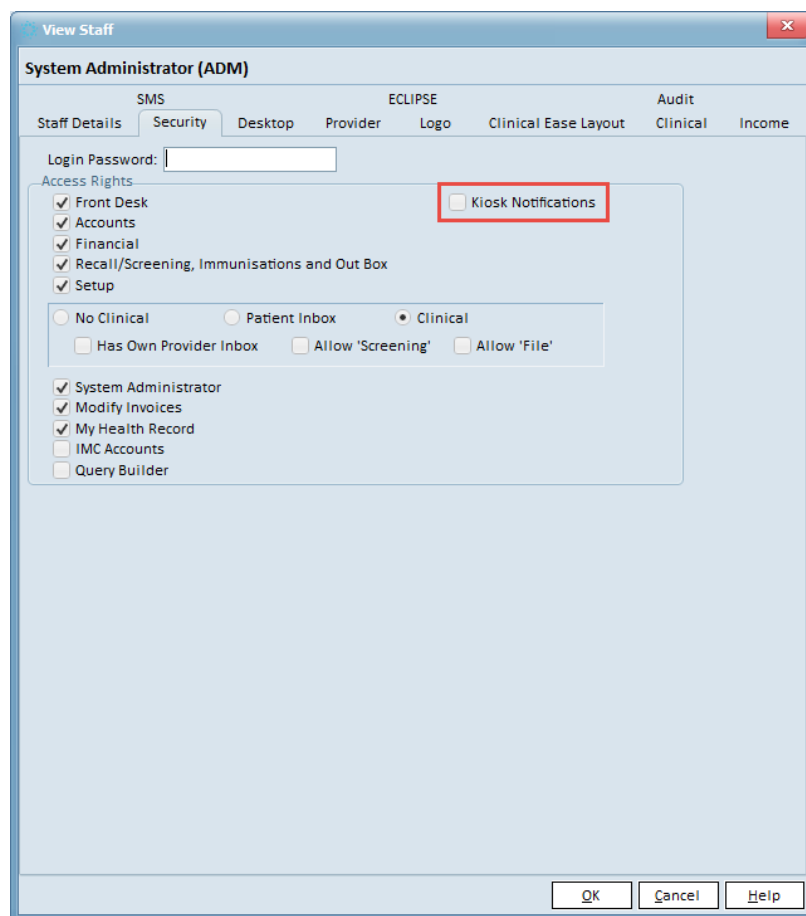
<http://www.medtechglobal.com/au/support-au/channel-partners-au/>

Enhancements

Kiosk Notification

Currently, the Kiosk patient demographic update pop-up is displayed on all computers with access to Kiosk.

A new way to disable or enable this has been introduced. A new check box for **Kiosk Notifications** has been added to the security tab of the “New/View Staff” window. By unselecting this check box the user can now disable the kiosk demographic pop-up.

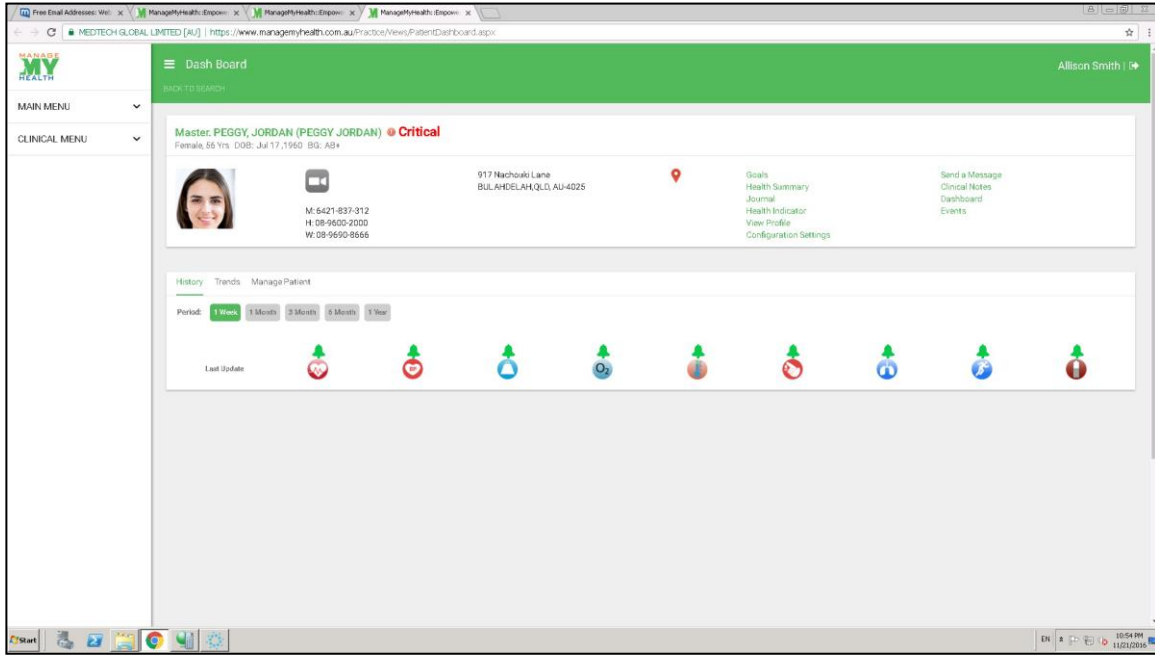


Single Sign off (MMH)

When a user clicks the “Log into Manage My Health icon”, it will immediately direct the user to the Patient dashboard as shown below

Note

Practice, patient and Staff registration with Manage My Health is mandatory



Printing multiple pages in a single script

In the patient Medication Report, if more than one drug falls under the same category, it will now be printed with the same barcode as shown below

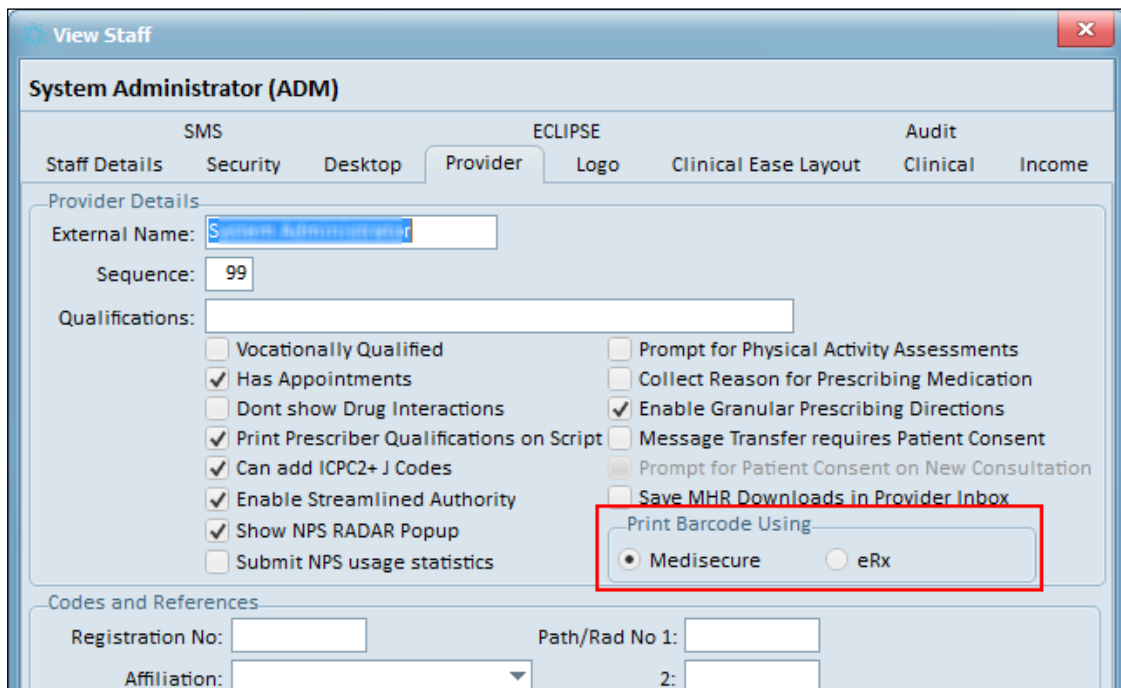


Sending Scripts to either MediSecure or eRx

As per NEHTA requirements, a Script needs to be sent either to MediSecure or eRx.

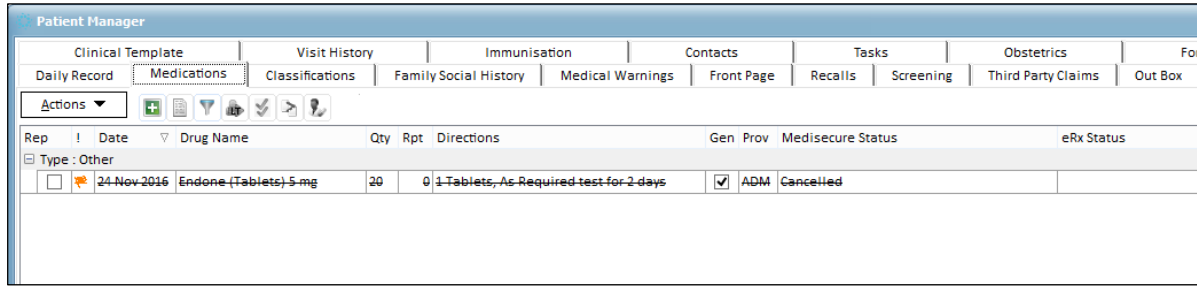
Setup → Staff → Members → New/View Staff → Provider tab

Medtech has changed the checkboxes 'Print Barcode using MediSecure' and 'Print Barcode using eRx' into a Group box 'Print Barcode using' with 2 radio button options 'MediSecure' and 'eRx' so that a provider can enable only one of either MediSecure or eRx for sending scripts.



Inactivating a Script sends cancel request to MediSecure/eRx

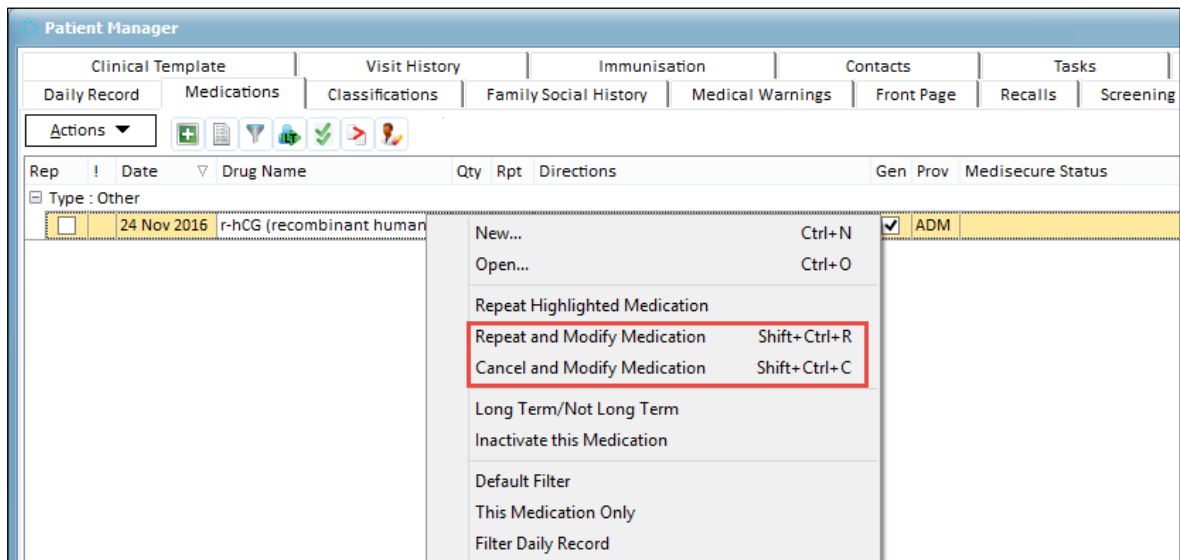
When a clinician inactivates a Script that has been successfully sent to MediSecure/eRx, then a cancel request will be sent to MediSecure/eRx and the MediSecure/eRx Status in the Patient Medication and Electronic Prescription History will be updated to 'Cancelled'.



Options to Modify Scripts in Patient Medication

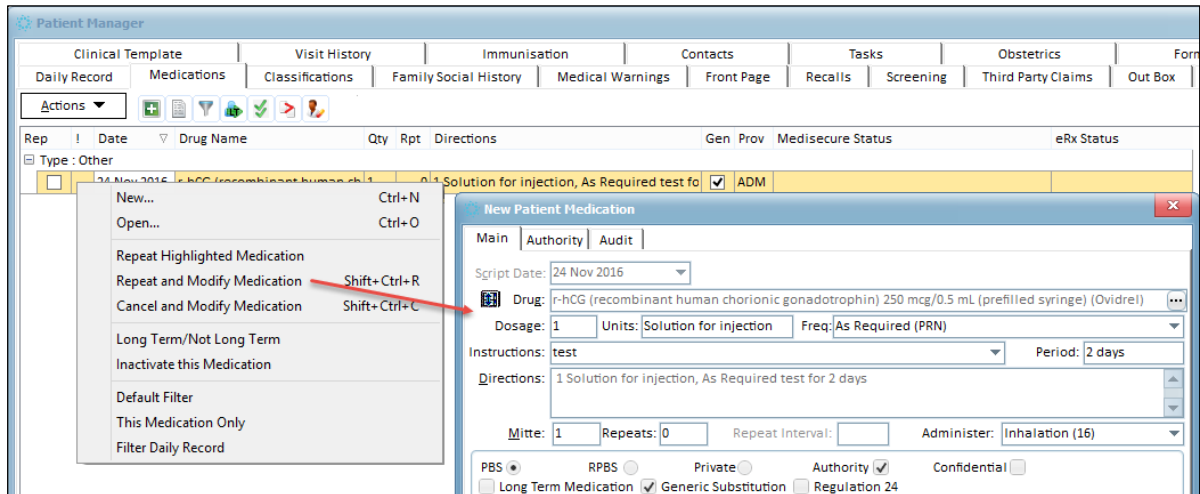
Medtech has introduced two new right-click options in Patient Medication window.

- Repeat and Modify Medication
- Cancel and Modify Medication



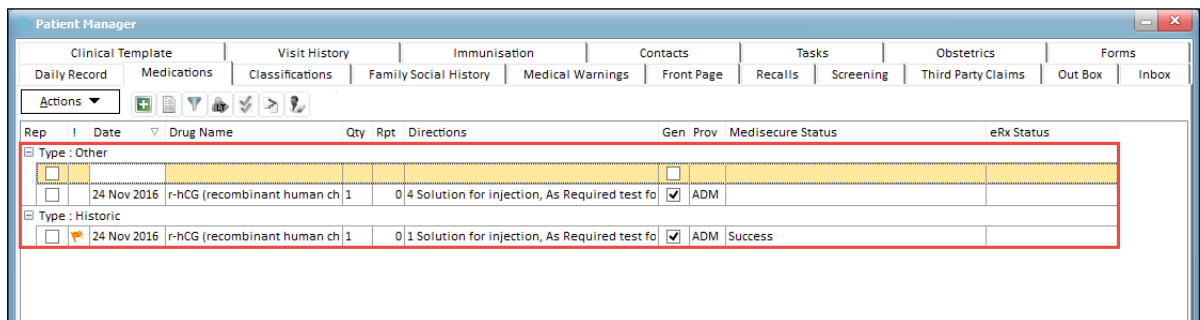
Note: In order to enable the options, select a drug that is available in Module → Clinical → Patient Medication window and Right-Click

Repeat and Modify Medication – On clicking this option, the New Patient Medication window will open with the selected drug details. The Clinician is not allowed to change the drug but is allowed to modify the others details of the drug.

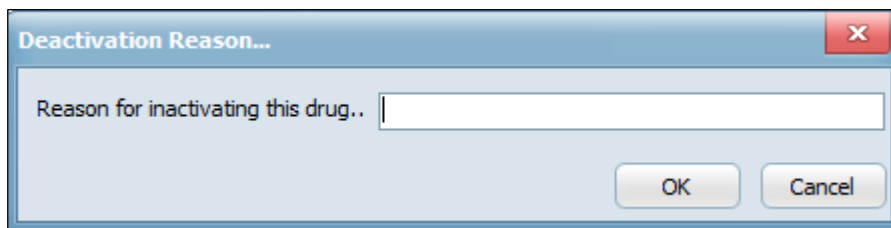


New Patient Medication opened with the selected medication details

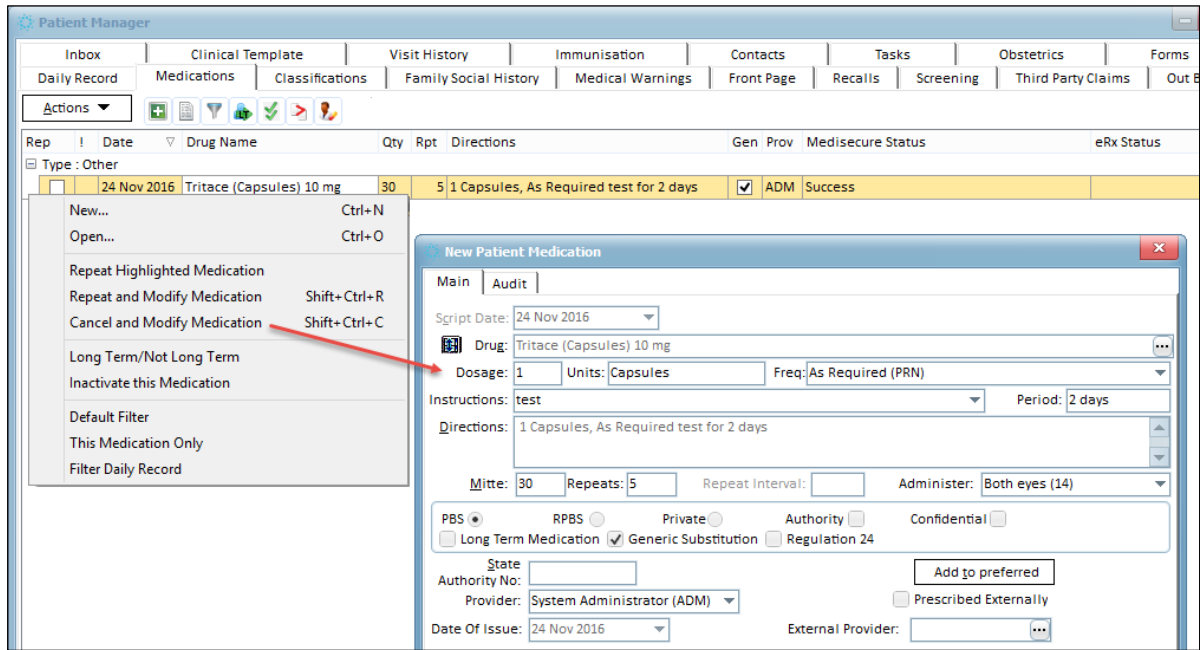
When the OK button is clicked, the selected drug will be moved under 'Historic' and this will be saved as a new drug in the Patient Medication window.



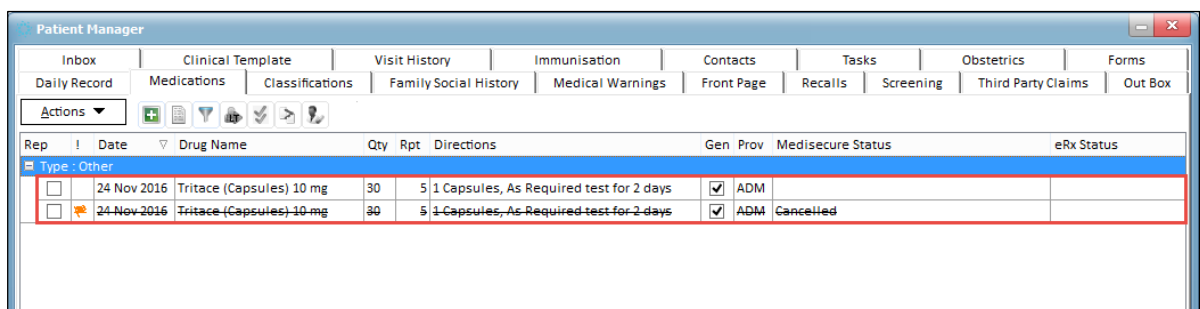
Cancel and Modify Medication – Upon clicking this option, the Deactivation Reason window is displayed. Enter the Reason for Cancellation and Click Ok



Upon Clicking OK, The **New Patient Medication window** will open with the selected drug details. The Clinician is prevented from changing the drug but is allowed to modify the other details of the drug.



When the OK button is clicked, the selected drug will be inactivated and this will be saved as a new drug in Patient Medication window. A Cancel Request will be sent to MediSecure/eRx for inactivated drug and status will be updated to 'Cancelled'



Hot Keys for Group Invoice and Group Invoice Management

The Hot Keys combination for Group Invoice screen was conflicting with Patient Visit Screen in Medtech. Hence, the hot keys for both Group Invoice and Group Invoice Management have changed to Ctrl + F11 and Shift + Ctrl + F11 respectively.

Assisted Registration Module

The signed consent field within the 'PCEHR' tab has been removed since users are no longer required to upload a copy of the signed consent form for assisted registration while registering the patients through the Assisted Registration module.

NOTE: To keep an internal copy for records, Print the Assisted Registration and Scan it against the Patient Inbox.

Query Builder Enhancements

Two new queries have been added in Query Builder:

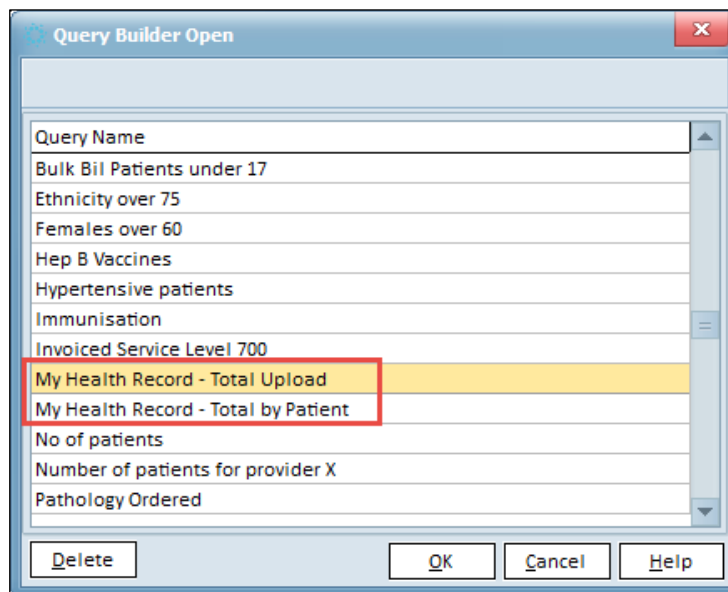
- My Health Record – Total Upload – use to get the total count of all Shared Health, Event summary, e-Referral documents uploaded successfully
- My Health Record – Total by patient – use to get the total count of all Shared Health, Event summary, e-Referral documents uploaded successfully patient wise for individual patients.

MyHealthRecord Update

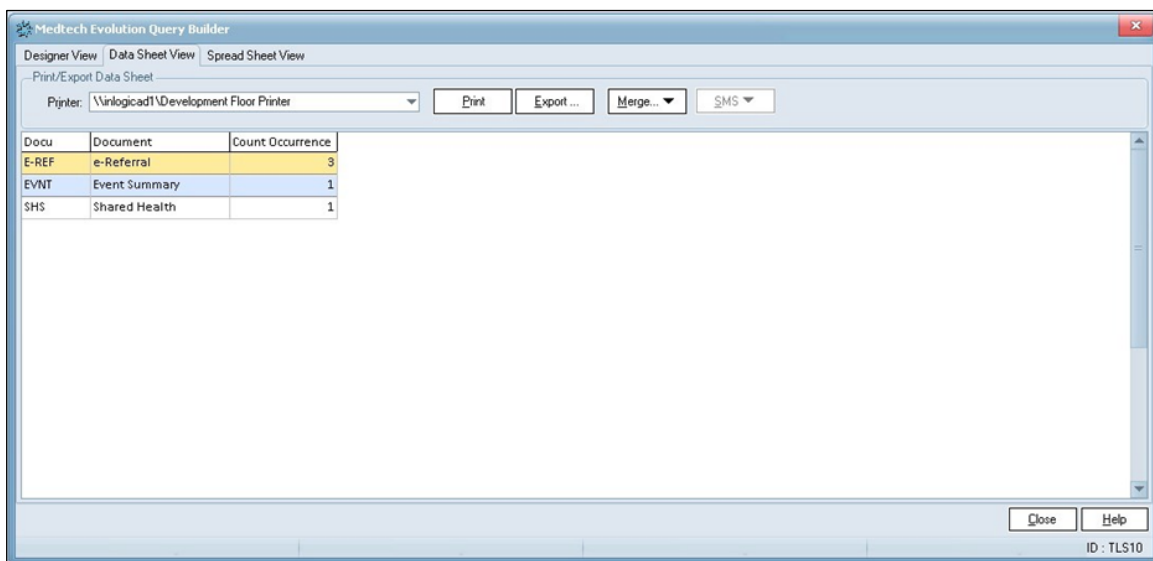
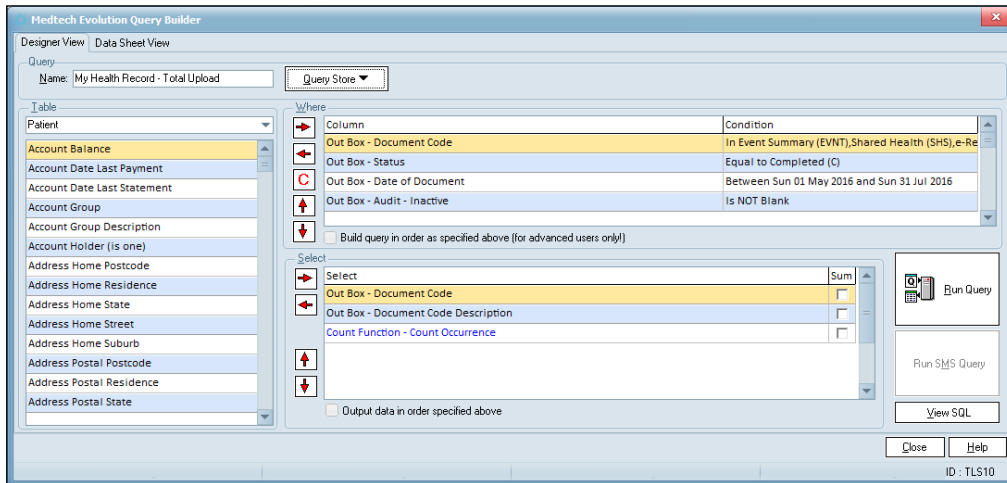
Running this utility will help to add two new queries in Query Builder

My Health Record – Total Upload – use to get the total count of all Shared Health, Event summary, e-Referral documents uploaded successfully.

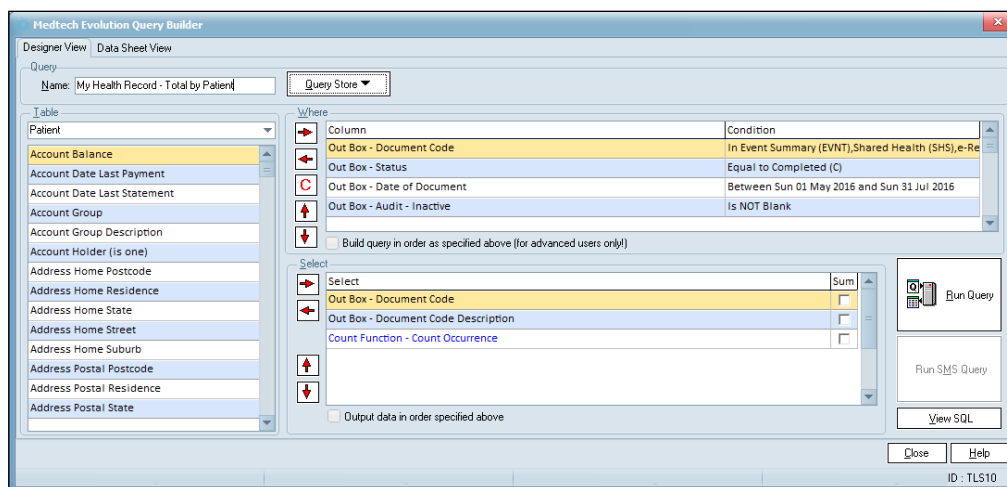
My Health Record – Total by patient – use to get the total count of all Shared Health, Event summary, e-Referral documents uploaded successfully for individual patients.



My Health Record – Total Upload



My Health Record – Total by Patient



Medtech Evolution Query Builder

Designer View | Data Sheet View

Print/Export Data Sheet

Printer: Development Floor Printer on inlogicad1 (redirected 3) [Print] [Export...] [Merge...] [SMS]

Name	Docu	Document	Count Occurrence
Mr Dougal Davis	EVNT	Event Summary	1
Mr Dougal Davis	SHS	Shared Health	1
Ms Peggy Jordan	SHS	Shared Health	1

[Close] [Help]

ID : TLS10

Outstanding balance on invoice

The Health fund outstanding balance will now be displayed along with the patient's outstanding balance in the printed invoice.

<p>Dr MedTech Healthcare M.B., Ch.B. (Melbourne), D.P.D (New York) Prov. No. 084089A Phone: (03) 9690 8666 Fax: (03) 9690 8010 Email: lkaras@mdtech.com.au</p>	<p>MedTech Healthcare Pty Ltd ABN 99 008 607 243 83 Palmerston Crescent SOUTH MELBOURNE, VIC, 3205 Postal Address P.O. Box 1 SOUTH MELBOURNE, VIC, 3205</p>				
TAX INVOICE					
Reference: 83	08 Nov 2016				
Account:	Test Test 123 Test St A1 MINE SETTLEMENT, VIC, 3723				
Provider:	System Administrator				
Number:	2121671X				
ABN:					
Health Fund Membership No: 1234	Expiry Date: 08 Dec 2016				
Medicare No: 0000 00000 1 1	Expiry Date:				
Service Date	Description	Item	Qty	Fee	GST
08/11/2016	Level B Surgery Consulta	23 [*]	1	100.00	
Total Value exclusive of GST:				100.00	
GST:				0.00	
Total Price inclusive of GST:				100.00	
Balance Outstanding:				10.00	
Balance HF Outstanding:				90.00	
Balance of Account:				36.45	

Resolved items

Kiosk Application Issue

In earlier versions of Medtech Evolution, the kiosk application would intermittently close when a medicare card was swiped through the card reader.

This issue has now been resolved.

Appointment Book Issue

In earlier versions of Medtech evolution, when a guest user amended an appointment, the appointment name would displayed in reverse within the Appointment book.

This issue has been resolved; the last name is now displayed first, followed by the first name.

Transaction Report Issue

In earlier versions of Medtech Evolution, the unallocated amount was being displayed incorrectly in the transaction report even after the refund.

This issue has been resolved now.

A payment entry will be created when an invoice is allocated to the unallocated amount and the service item number will be displayed in the Transaction Report for the payment entries.

Patient Screening

In earlier versions of Medtech Evolution, when a user adds screening terms for the active patient in the Growth Charts, the screening terms were not refreshed in the Screening History window.

Note: The age of the active patient should be 0 to 36 months or 3 to 20 years

This issue has now been resolved and now when a user adds Screening Terms, it will automatically refresh in the Screening History window.

Unable to print provider logo on invoices

In earlier versions of Medtech Evolution, when user prints an invoice, the logo was not being printed in the invoice when the characters of the logo set in Staff setup was less than 256.

This issue has been resolved now. The invoice is printed with the logo set in the setup screen irrespective of the number of characters in the logo.

Printing Invoice not displaying full service item

In earlier versions of Medtech Evolution, while printing the invoice, the service item description was displayed partially.

This issue has been resolved and now the description will be displayed as entered.

Front Page

In earlier versions of Medtech Evolution, the user was unable to copy and paste the content from Front Page to Outbox Document.

This has been resolved now and user can copy and paste the content from front page to outbox document.

Appointment template

In earlier versions of Medtech Evolution, when two staff members with same sequence number were added in the staff setup, and when the user tries to create an appointment template for one of the provider, the appointment template was opened for the unselected provider.

For Example: Two staff members (JJ and JW) were assigned with same sequence number and user creates a new appointment template for JW but the appointment template ended up being created for JJ.

This issue has been resolved now and the appointment template will be created for the selected provider even if the providers have the same sequence number.

Patient Medication Error Message

In earlier versions of Medtech Evolution, when the drug Calindamin was searched for, and 'Full Annual' option available under MIMS button was selected, an error occurred.

The 'Full Annual' option under MIMS button has now been disabled.

Patient Document

In earlier versions of Medtech Evolution, when user searched for a document by typing RAD which is the keyword for Radiology Referral, the DMMR document was displayed because the last keyword of both documents were the same.

This issue has been resolved and now when a user searches for Radiology Referral document by typing RAD, the corresponding document will be displayed.

Consultation Window

In earlier versions of Medtech Evolution, the timer was not displayed in the consultation window when the user minimises the consultation window.

This issue has been resolved and now the timer will be displayed even if user minimises the consultation window.

Un-invoiced Service Report

In earlier versions of Medtech Evolution, when user wants to prints the un-invoiced Report based on Account Holder order by pressing tab key, the un-invoiced service report was getting printed based on date.

This issue has been resolved now and user can print the un-invoiced Service Report based on Account Holder order.

Service Analysis Report

In earlier versions of Medtech Evolution, when a user prints the service analysis report, the service analysis should print according to the order of service; however, the report was printed allocating the total service amount to the first provider.

This issue has been resolved and now the service analysis will be printed according to the order of service.

Query Builder

In earlier versions of Medtech evolution, the expected output was not being generated when a user ran the query 'provider Invoice'.

This issue has been resolved now and the output will be generated when the user runs the query 'provider invoice'.

Aged summary balance

In earlier versions of Medtech Evolution, when the user prints the Aged summary balance report, the report was not printed, rather the application just froze.

This issue has been resolved now and the Aged summary balance report will now print properly.

Patient Search

In earlier versions of Medtech Evolution, the field available in Advanced tab of the patient search window was not editable when a user selects the companies only checkbox.


This issue has been resolved and now the field available in the Advanced tab of the patient search window is editable even when a user selects the companies only checkbox.

Scanning

In earlier versions of Medtech Evolution, when user clicks on "Fit to window" and "Effective resize" buttons while scanning a document, they did not make any change to the scanning image.

This issue has been resolved now and the "Fit to window" and "Effective resize" buttons are functioning as expected.

Incorrect SMS Content Issue

Previously, when the user wanted to send a one-off SMS and tried to cancel the SMS by closing the window using the close icon , a new SMS reminder was created with the SMS description inheriting details of the previous active patient.

This issue has been resolved.

SMS Outbox

In earlier versions of Medtech Evolution, when a user filters the sent messages by date. The whole set of sent messages within the specific date range were not being displayed.

This issue has been resolved and now all sent messages within the specific date range will be displayed properly.

SMS Usage Analysis Report Issue

In earlier versions of Medtech Evolution, the SMS credits counts in the 'SMS Compose' window and SMS Usage Analysis Report were showing different results.

This issue has been resolved and the SMS credits counts in the SMS Usage Analysis Report and the 'SMS Compose' window are the same.

Print Invoice Service Text Issue

In earlier versions of Medtech Evolution, if the service text for a service in a Private/ Third Party invoice exceeds 21 characters then it was not displayed completely in the Print Invoice Report.

This issue has been resolved.

Appointment Reminder SMS Issue

In earlier versions of Medtech Evolution, when a user alters the appointment start time in the 'View Attendance' window, the original SMS reminders were not being cancelled. In addition, new SMS reminders were not being created for the patient based on the new appointment start time.

This issue has been resolved.

Appointment Reminder SMS Cancellation

In earlier versions of Medtech Evolution, when a patient appointment was cancelled, the associated appointment reminder SMS was not being cancelled.

This issue has been resolved.

Validation error when cancelling the appointment

In earlier versions of Medtech evolution, while cancelling the appointment of the arrived patient by unselecting Arrived and Appointment checkbox, an error message was being displayed.

This issue has been resolved and now the appointment of the arrived patient will be cancelled by unselecting Arrived and Appointment checkbox without any error message.

New Consultation upticks pathology/radiology/ prescriptions

In earlier versions of Medtech Evolution, when user clicks on Family and Social History after creating a pathology/ radiology/prescription and then navigates back to the new consultation window, the pathology/ radiology / prescription ticks has been removed.

This issue has been resolved and now the ticks will only be removed after the provider has printed out the pathology/ radiology / prescription, and will not be removed when family history is added.

Health assessment Data not being saved after parked

In earlier versions of Medtech evolution, the health assessment data was not being saved in examination Page 1 to 3.

This issue has been resolved; now the health assessment data is being saved correctly in the examination page 1 to 3.

Transaction Report Issue

In earlier versions of Medtech Evolution, the total transaction amount for a provider was displayed incorrectly in the transaction report.

This issue has been resolved and now the total transaction amount for provider will be displayed correctly in the transaction report.

Table Tool in Outbox Document not working

In earlier versions of Medtech Evolution, the table created in the outbox document was not being displayed correctly in the print preview.

This issue has been resolved and now the table created in the outbox document will display properly in the print preview.

Account Verify Utility

In earlier versions of Medtech Evolution, the Discount Service was not resolving correctly and would be presented as an outstanding amount after running the Verify Account Utility.

This issue has been resolved.

NOTE: If your practice uses Discount Service for billing, please run the Verify Account Utility after the upgrade.

Accounting Reports Performance Issue

In earlier versions of Medtech Evolution, it could take up to 6-7 hours to run the Aged Balance Summary.

This issue has been resolved; the run time of the aged balance summary has now been reduced to approx. 30 minutes.

IHI or PCEHR Status Validating Issue

In earlier versions of Medtech evolution, when attempting to validate IHI or PCEHR status while CDA Bridge is not running, the current data would reset or be wiped, for e.g. if IHI is already saved for a patient, and the IHI validation is re-run keeping CDA Bridge as offline, it wipes out the existing IHI data.

This issue has been resolved. Now while attempting to validate IHI or PCEHR status; it does not reset or wipe off the current data keeping CDA Bridge as offline.

eRx/MediSecure

Previously, an Information prompt message was displayed while printing patient medications when the eRx/MediSecure flag in the INI file was set to 'HASMEDISECURE=N'/'HASERX=N' whilst the Print Barcode using eRx/MediSecure feature was turned ON for the provider.

This issue has been resolved. If the eRx/MediSecure flag in the INI file is set to 'HASMEDISECURE=N' or HASERX=N' the Information Prompt message will not display when printing the Patient Medication.

Ceasing of Medicare Payment Cheques

From 1 July 2016, Medicare benefit cheques will no longer be issued to patients/claimants. Customers have been informed through various communication channels that they will need to register their bank account details with Medicare and their benefit will be paid directly to their bank account via EFT. This change excludes Pay Doctor via Claimant (PDVC) cheques, which will continue to be issued.

The reports affected are as follows:

- Patient Claims Store and Forward (PCS)
- Patient Claims Interactive (PCI)

- In-Patient Medical Claims – Patient Claims (IMC-PC)

Load from Folder Issue

In earlier versions of Medtech Evolution, “Load from Folder” moves all the files to Backup directory even if the files failed to be imported.

This issue has been resolved and now the files failed to be imported will move to the folder named 'Failed'

Technical Fixes

eRx Slowness Issue

In earlier versions of Medtech Evolution, printing a script to eRx was taking 5–10 seconds.

This issue has been resolved and script printing time has been reduced to less than 5 seconds.

eRx Barcode Issue

Previously, there was an issue with Medtech Integration services when fetching the eRx barcodes for configured providers in the system in advance.

This issue has been resolved.

eRx Log File Growth Issue

In earlier versions of Medtech Evolution, the Medtech Integration Service logs were written as a single log file, which results in the growth of log file size.

This issue has been resolved. Now the new logs files will be created for each single day.

NOTE: It is recommend to turn off the Medtech Integration Services log by setting the 'HASERXLOG =N' in INI file.

Automatic Thumbprint Entry in Database

In earlier versions of Medtech Evolution, the thumbprint was not automatically entered into the database while installing CDA Bridge.

This issue has been resolved and now the thumbprint will be automatically entered into the database when installing CDA Bridge.

Transinline Utility

A new utility called Transinline utility has been introduced to populate Service provider code, Income provider code, Patient ID, Bill code and Goods and Services Tax (GST) in TransInvLine table from INVline and Trans table during the upgrade.

Update of PCEHR Document Status

In earlier versions of Medtech Evolution, the status of the Outbox document was saved as 'In- progress' even after uploading the 'My Health Record' document successfully.

This issue has been resolved. The status will now be saved as 'Completed' once the document is successfully uploaded.

NOTE: During the upgrade, the status of all the uploaded 'My Health Record' documents in the Patient Outbox will change to 'Completed'.

Prescription Module

In previous versions of Medtech Evolution, there was an issue regarding drug search performance on the client sides during data execution and processing.

This issue has been resolved. The memory usage in the prescription module area has been considerably stabilised by cleaning up and moving the eRx and MediSecure functionalities to the appropriate modules.

The functional areas listed below have been stabilised with memory usage to avoid out of memory exceptions.

- List prescription
- View Prescription screen
- Drug Search component
- View Interaction screen
- Medication label
- Medication chart
- Print prescriptions(eRx and MediSecure features)

Appointment Book and Appointment Pad Modules

Previously, there was an issue of high memory usage when refreshing the entire Appointment Book.

This issue has been resolved with improved algorithms for the Refresh functionality. Only the corresponding time slot is refreshed, not the entire Appointment Book, Status Screen or, Appointment Pad.

Further information on these new features, or any other queries regarding the changes in this release, please contact Medtech Support via:

- Medtech Evolution application [Help ► Contact Support]
- Email to supportau@medtechglobal.com
- Fax to 03 9690 8010 - Attn: Medtech Support
- Phone on **1800 148 165**