



**Medtech32 Australia
Medicare Benefit Schedule Update
(01 March 2013)**

Release Notes



These Release Notes contain important information for all Medtech32 users. Please ensure the Release Notes are circulated amongst all your staff.

We suggest these should be filed safely for future reference.

Level 2, 180 Albert Road, South Melbourne, 3205.

T 1800 148 165 F 03 9690 8010 E supportau@medtechglobal.com

W www.medtechglobal.com

Table of Contents

For further information on this release, or any other queries regarding the MBS Update (01 March 2013), please contact the Medtech Helpdesk on 1800 148 165 ▶ Option 1, or email supportau@medtechglobal.com.

Table of Contents	2
Pre-requisites	3
Introduction	5
Installation	6
Import Service Items.....	8
Refresh Service Items	9
Refresh Service Items During Installation	9
Refresh Service Items After Installation (Manual Refresh).....	11

Pre-requisites

Please review the following pre-requisites and ensure they are met prior to running the Update:

- Ensure the minimum version and build requirements are met.
- Ensure the person(s) who will be performing the upgrade have **READ THROUGH** the release notes.

IMPORTANT: This document contains valuable information that, if not read, could seriously affect the upgrade progress and/or possible down time of your network.

- Ensure you are ALWAYS logged onto Windows with **ADMINISTRATIVE RIGHTS** when performing ANY installation, update, or maintenance tasks.
- "**User Account Control**" (UAC) MUST be **DISABLED** as a policy across ALL Server and Client computers that are running on **Windows Vista or Windows 7 or Windows 2008 or Windows 2008 R2.**
- To avoid unnecessary problems during installation, upgrade, or maintenance, preferably you should ALWAYS log onto Windows in "**Console Mode**" – i.e. not through Remote Desktop Connection, Terminal Services, or Citrix.
- Ensure you have a **COMPLETE** backup of ALL databases located in the MT32\Data directory.

IMPORTANT: It is recommended to take a full copy of the MT32 Folder as well. Before doing any Copy and Paste of the MT32 Database Files or the MT32 Folder files, you **must stop the Interbase Server Manager** first. **Restart the Interbase Server Manager** once you have successfully copied the files and folder to a different location.

- The amount of free hard disk space required to perform database backup and maintenance on the Interbase Server should be at least **THREE times the size of ALL databases** you will be working with.
- Ensure ALL users (including remote users) have **LOGGED OUT** of Medtech32
- Ensure ALL Briefcasing Laptops with **OUTSTANDING** Briefcased data are **CHECKED-IN** prior to running the update.

IMPORTANT NOTE FOR BRIECASING

Changes from this Update will NOT be applied to the Briefcasing laptops UNTIL a **COMPLETE CHECK-OUT** has been run.

Alternatively, if it is not feasible to run a complete check-out soon, you **MUST** install this Update separately on EACH Briefcasing laptop by following the same process detailed in the "Installation" section of the Release Notes

- Ensure **ALL** activities that require access to the databases have been **STOPPED**. These are listed below:
 - ✓ **ALL Users** have **LOGGED OUT** of Medtech32 – including remote users and idle users in Terminal/Citrix sessions
 - ✓ **ALL Services** have been **STOPPED** – e.g. Medtech Services (for ManageMyHealth SMS and Portal), Medtech Data Transfer Service (for RxSQL Clinical Link), IIS Server (for Medtech Clinical Audit Tool), eRx Services, MediSecure Services, etc.
 - ✓ **ALL Applications** have been **STOPPED** – e.g. Medtech CDA Bridge (for NEHTA HI Service, SMD, PCEHR), eClinic SMSC Desktop, Pen Clinical Audit Tool, other Custom/Third-party Applications and Reporting Utilities not supplied by Medtech, etc.
 - ✓ **ALL Scheduled Tasks** have been **STOPPED** – e.g. Message Transfer Utility, Auto Scan from Folder, NPS RADAR Update/Submit, etc.
 - ✓ **ALL Backup/Maintenance Tasks** have been **STOPPED** – e.g. Database File Backup, Interbase Backup/Restore, Interbase Database Sweep, etc.
- Ensure the **LAST** Database you have logged in **LOCALLY** on the Medtech32 Server is the one you would like this update to run.

Hint: If unsure, simply login to the **CORRECT** Database from the Medtech32 Server, then log out and close Medtech32 before continuing.

Note: Ensure that you repeat the **MBS Update (01 March 2013)** process on any other Databases that you have.

Introduction

The MBS Update (01 March 2013) updates any Medicare Benefit Schedule (MBS) Items which have had the following details changed since the last MBS Update:

- MBS fees for Schedule, 85% (Rebate), and 75% (Hospital) base fees.
- New Ophthalmology, Insertion of Colonic Stents and Prostate Treatment items (if applicable).

SUMMARY OF CHANGES

At the time of writing, the March 2013 changes were summarized on the **Medicare Australia** web site:

<http://www.health.gov.au/internet/mbsonline/publishing.nsf/Content/News-201303-March-MBS>

Should you require any assistance, please do not hesitate to contact the Medtech Helpdesk on 1800 148 165 ▶ Option 1, or email supportau@medtechglobal.com.

IMPORTANT NOTE

The MBS Update DOES NOT update any other base fees or payment levels such as AMA, Other, Private, Workcover, and Health Funds. You must change these non-MBS fee scales MANUALLY via one of the following options:

Setup ▶ Accounting ▶ Services ▶ Main and/or Payment Levels Tab

Setup ▶ Accounting ▶ Payment Levels ▶ Options Tab ▶ Fee Calculation Options

HINT: The MBS Update can be run prior to 01 March 2013. You can Import the Service Items prior to 01 March 2013, but you MUST NOT Refresh the Service Items until on or after 01 March 2013. Please refer to the Refresh Service Items sections below for more information.

IMPORTANT NOTE

WARNING: It is HIGHLY recommended to employ ONLY qualified system engineers when performing ANY installation and upgrade. The consequences of ruining a database during upgrade could possibly lead to data corruptions, and as a result – data loss and systems downtime.

If in doubt, please consult with your IT technician/service provider, or contact one of the Medtech Channel Partners listed on our web site:

<http://www.medtechglobal.com/aus/medtech-online-au/support-3.html>

Installation

The MBS Update (01 March 2013) must be run on the Medtech32 Server machine. The following procedures ONLY need to be run ONCE for EACH practice (or once per database if your practice has multiple databases).

NOTE: If you are uncertain which computer is the Medtech32 Server, please contact your IT technician or service provider who has performed the Medtech32 installation and/or upgrade.

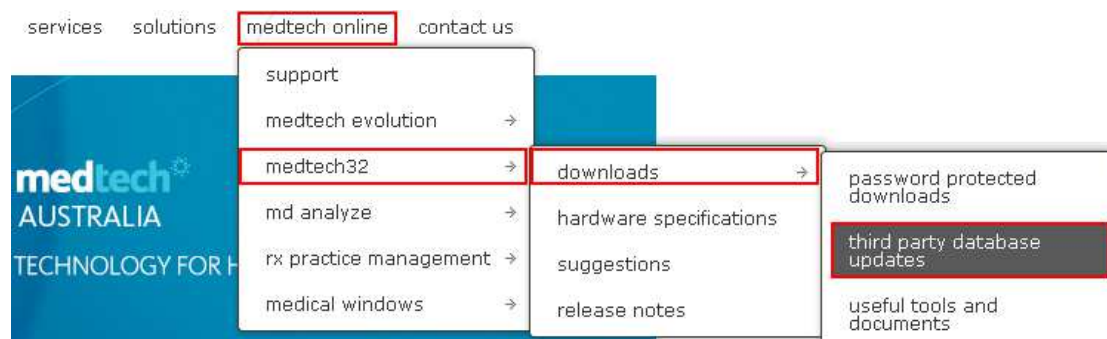
1. Please visit our website at www.medtechglobal.com.
2. Select Region: Australia from the Region dropdown list on the top right corner of the screen.



The Australia Home Page will be displayed.



3. Select from the Top Menu, **medtech online ► medtech32 ► downloads ► third party database updates**. The Medtech32's Third Party Database Updates page will be displayed.



4. Here you will find the **01 March 2013 MBS Update** and the **Release Notes**.
5. Click on the Link **01 March 2013 MBS Update**.
6. If the File Download Security Warning dialogue box appears, select the Run option.
7. If the Open File Security Warning dialogue box appears, select the Run option.
8. The Update will then begin to run.

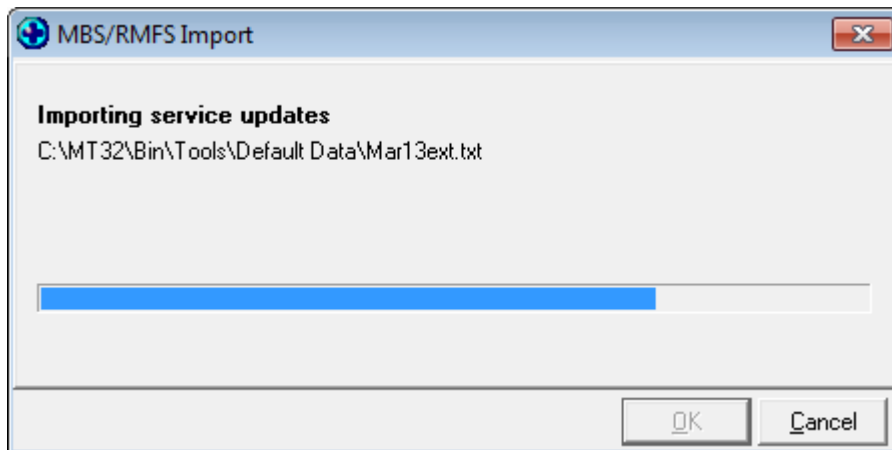


Import Service Items

1. The Import Services screen will be displayed. Click on the Button Yes to continue.



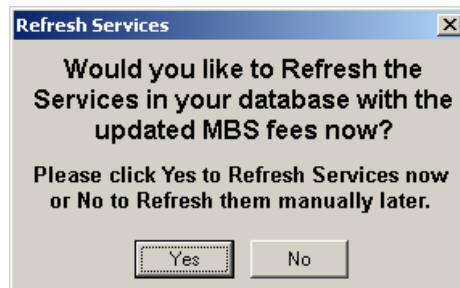
2. The MBS/RMFS Import utility will begin to run.



Refresh Service Items

Refresh Service Items During Installation

1. The Refresh Services screen will be displayed.



Click on the **No** Button if:

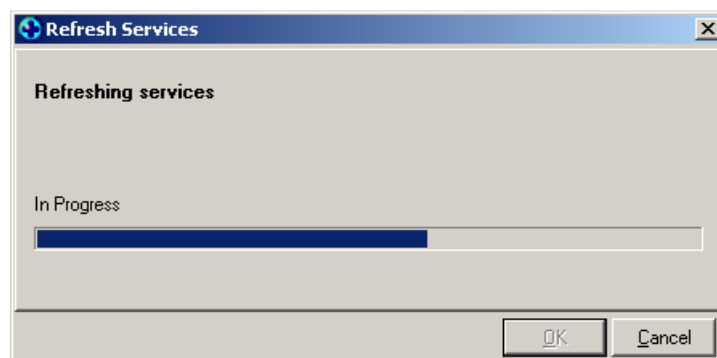
- You are installing the MBS Update **PRIOR TO 01 March 2013**, as this will **OVERWRITE** the current MBS base fees for ALL service items.

NOTE: Instead, please follow the instructions in the [Refresh Service Items After Installation \(Manual Refresh\)](#) section below.

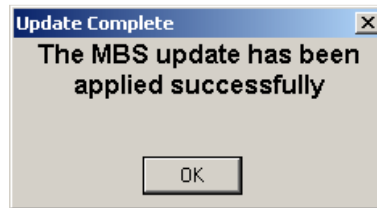
Click on the **Yes** Button if:

- You are installing the MBS Update **ON OR AFTER 01 March 2013**, which will **UPDATE ALL** service items to the new MBS base fees.

2. If you have clicked on Yes in the Step 11 above, the Refresh Services utility will begin to run.



3. Once the Update is completed, the Update Complete dialogue box will be displayed. Click on the OK Button to exit the Update.



HINT: You can print out the updated Item List which will show the new MBS fees for Schedule, 85% (Rebate), and 75% (Hospital) fee scales:

**Setup (Main Menu) ▶ Accounting ▶ Services
▶ Service (Main Menu) ▶ Print ▶ Print MBS Information**

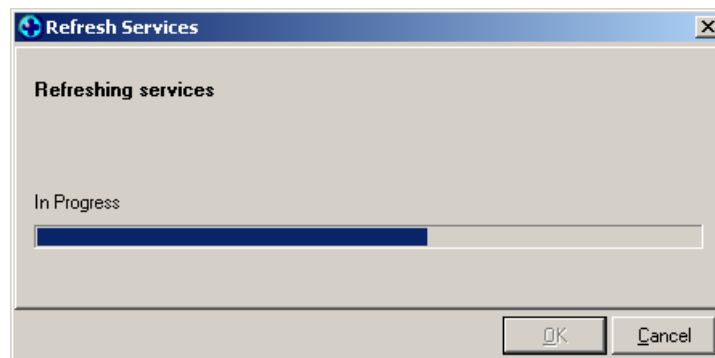
Likewise you can check the updated MBS fees for each individual item:

Setup ▶ Accounting ▶ Services ▶ Open Item ▶ Main Tab

Refresh Service Items After Installation (Manual Refresh)

If you have clicked **No** in Step 11 above during the installation, you **MUST** manually Refresh the Service Items **ON OR AFTER 01 March 2013**, in order to UPDATE ALL service items to the new MBS base fees.

1. Ensure you are logged into Medtech32 as a user with Medtech32 System Administrator access rights.
i.e. The user **MUST** have the System Administrator option ticked under **Setup ► Staff ► Members ► Security Tab**
2. Select from the Main Menu, **Setup ► Accounting ► Services**. The Service setup screen will be displayed.
3. Select from the Main Menu, **Services ► Refresh Service Items**, the Refresh Services utility will begin to run.



HINT: You can print out the updated Item List which will show the new MBS fees for Schedule, 85% (Rebate), and 75% (Hospital) fee scales:

**Setup (Main Menu) ► Accounting ► Services
► Service (Main Menu) ► Print ► Print MBS Information**

Likewise you can check the updated MBS fees for each individual item:

Setup ► Accounting ► Services ► Open Item ► Main Tab