

Medtech32

Version 19.5 Build 3022 Update

Release Notes

Summary of Version 19.5 Changes

This update contains the following items:

1. Subsidy Adjustments and Corrections for ACC (inc. COPY, PHY3, STPR, RP01-04 and CACC/AGPN)
2. Resolution for capitated claims displaying subsidy amount rather than \$0.00
3. Resolution for ACC Claims Report displaying GST amount calculated at 12.5%
4. Resolution for Pegasus Claims Report not displaying correct GMS Subsidy Amounts
5. Complete update of the ACC Trigger Treatment Profiles
6. All items included in the Version 19.3 Build 2982 update
7. All items included in the Version 19.4 Build 2990 update

This update is a cumulative patch and includes all changes from Version 19.2 Build 2975 onwards.

Please note that this update may take considerably longer to install compared to other Medtech32 updates due to the large volume of SQL's being run on the database.

Those practices with a large number of financial transactions in the database will be most affected by this.



IMPORTANT NOTE

Medtech recommends that all Medtech upgrades and database back-up and restore processes are performed by a Medtech Certified Technician or your Practice Technician. For a list of Medtech Certified technicians please visit the Medtech Global Website: www.medtechglobal.com.

These Release Notes contain important information for all Medtech Users. Please ensure that they are circulated amongst all your staff. We suggest that these notes are filed safely for future reference.

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Installation Prerequisites

Please review the following prerequisites and ensure they are met prior to installation;

IMPORTANT: This documentation contains valuable information that, if not read, could seriously affect the upgrade progress and/or possible down time of your network.

1. Your practice **MUST** be on **Medtech32 Version 19.2 (Build 2975) or above**. If you **ARE NOT** on Medtech32 Version 19.2 or above, please **DO NOT** continue.
2. Ensure **ALL** users (including remote users) have logged out of Medtech32 and **ALL** scheduled utilities, backup or maintenance tasks that require access to the databases have been stopped.
3. Please ensure the Medtech32 Scheduler, NIR Directory Monitoring Utility, ACC Directory Monitor, Clinical Audit Tool Action Monitor and ManageMyHealth Online Appointments Manager are shut down prior to running the update.
4. Ensure the person(s) who will be performing the upgrade have read through all of the release documentation and installation instructions.
5. Ensure you are logged onto Windows with Administrative rights when performing **ANY** installation, update, or maintenance tasks.
6. This update **MUST** be run on the Medtech32 Server and all users must be logged out of Medtech32.
7. This update must also be run on any laptop that is used for Briefcasing.

Version 19.5 Build 3022 Update Installation

1. Ensure that you are running **Version 19.2 (Build 2975)** or above of Medtech32. This can be checked by logging into Medtech32 and selecting **Help ► About Medtech32** (see pre requisites above).
2. Visit our website at www.medtechglobal.com.
3. Select “New Zealand” in the region drop down (top right hand side of the window).
4. Select menu, **Medtech Online ► Medtech32 ► Downloads**. The New Zealand Medtech32 Updates page will be displayed.
5. Here you will find the **Version 19.5 Build 3022 Update**.
6. In the **File Download Security Warning** dialogue box, select **Run**.
7. In the **Open File Security Warning Dialogue** box, select **Run** option.
8. The installation screen will appear.



9. The installation process will begin.
10. Once the update is completed, the following message will be displayed.



Version 19.5 Build 3022 Update Details

Subsidy Adjustments and Corrections for ACC

All subsidy codes and rates have been corrected including Rural Primary Health Consultation and Procedure Codes, GP and GP/Nurse Consultation Codes, Flat Rate and Hourly Rate Codes (Specified Treatment Providers/Podiatry).

Rural Primary Health Consultation and Procedure Codes

Rural Primary Health Consultation codes RP01 – RP04 have been updated to remove the Second Subsidy.

Item Code	Flat Rate Pre 1 st October 2010 (GST Inc.)	Secondary Amt Pre 1 st October 2010 (GST Inc.)	Flat Rate Post 1 st October 2010 (GST Inc.)	Secondary Amt Post 1 st October 2010 (GST Inc.)
RP01	24.86	0.00	25.42	0.00
RP02	51.12	0.00	52.26	0.00
RP03	98.28	0.00	100.46	0.00
RP04	197.35	0.00	201.73	0.00

Rural Primary Health Procedure codes RP10 – RP29 have been update to ensure that the Secondary Amounts are correct.

Item Code	Flat Rate Pre 1 st October 2010 (GST Inc.)	Secondary Amt Pre 1 st October 2010 (GST Inc.)	Flat Rate Post 1 st October 2010 (GST Inc.)	Secondary Amt Post 1 st October 2010 (GST Inc.)
RP10	94.64	47.32	96.74	48.37
RP11	69.12	34.56	70.66	35.33
RP12	126.48	63.25	129.29	64.65
RP13	135.29	67.65	138.30	69.15
RP14	125.45	62.73	128.24	64.12
RP15	94.64	47.32	96.74	48.37
RP16	94.64	47.32	96.74	48.37
RP17	125.45	62.73	128.24	64.12
RP18	125.45	62.73	128.24	64.12
RP19	125.45	62.73	128.24	64.12
RP20	214.27	107.14	219.03	109.52
RP21	193.96	96.99	198.27	99.14
RP22	193.96	96.99	198.27	99.14
RP23	193.96	96.99	198.27	99.14
RP24	60.30	30.15	61.64	30.82
RP25	89.69	44.84	91.68	45.84
RP26	199.25	99.63	203.68	101.84
RP27	193.96	96.99	198.27	99.14
RP28	89.69	44.84	91.68	45.84
RP29	30.90	15.46	31.59	15.80

GP and GP/Nurse Consultation Codes

The GP Consultation codes GP1 and CON6 have been updated to ensure that they are correct. In some instances these have previously been incorrect by 0.01.

Medtech Service Code	ACC Subsidy Code	Flat Rate Pre 1 st October 2010 (GST Inc.)	Secondary Amt Pre 1 st October 2010 (GST Inc.)	Flat Rate Post 1 st October 2010 (GST Inc.)	Secondary Amt Post 1 st October 2010 (GST Inc.)
CACCA1	GP1	32.81	0.00	33.53	0.00
CACCA3	GP1	32.81	0.00	33.53	0.00
CACCAZ	GP1	32.81	0.00	33.53	0.00
CACCJ1	GP1	32.81	0.00	33.53	0.00
CACCJ3	GP1	32.81	0.00	33.53	0.00
CACCJZ	GP1	32.81	0.00	33.53	0.00
CACCY1	CON6	35.88	0.00	36.67	0.00
CACCY3	CON6	35.88	0.00	36.67	0.00
CACCYZ	CON6	35.88	0.00	36.67	0.00
AGPNA1	GPN	35.88	0.00	36.67	0.00
AGPNA3	GPN	35.88	0.00	36.67	0.00
AGPNAZ	GPN	35.88	0.00	36.67	0.00
AGPNJ1	GPN	35.88	0.00	36.67	0.00
AGPNJ3	GPN	35.88	0.00	36.67	0.00
AGPNJZ	GPN	35.88	0.00	36.67	0.00
AGPNY1	GPN6	38.95	0.00	39.81	0.00
AGPNY3	GPN6	38.95	0.00	39.81	0.00
AGPNYZ	GPN6	38.95	0.00	39.81	0.00

Configuration Requirement - Important Note: A GMS Adjustment may be required to be completed on CACC and AGPN codes based on the change in the subsidies.

The GMS Adjustment can be performed in the usual manner after the update has been run.

Should you require assistance to make changes to your GMS Adjustment please contact the Medtech Support Desk. There is also a [GMS Adjustment Utility](#) available on the Medtech Global website in the downloads section to assist you with making the necessary changes.

Subsidies with Flat and Hourly Rates

Following discussions with ACC, there are some subsidy codes where the provider determines if they invoice ACC at the Flat rate versus the Hourly rate for Specified Treatment Provider subsidies. This update will ensure all of the Flat Fee and Hourly Rate subsidies for ACC are updated to their correct values based on what is currently in use at the practice.

If you currently have the subsidies setup as a flat rate, then you will have the flat rates updated to the correct values, and the same will apply if you have the hourly rates setup.

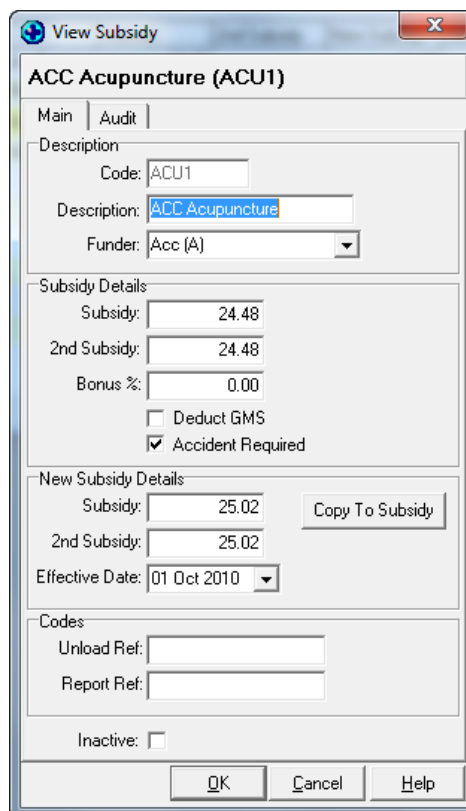
Contract Class	Item Code	Flat Rate Pre 1 st October 2010 (GST Inc.)	Hourly Rate Pre 1 st October 2010 (GST Inc.)	Flat Rate Post 1 st October 2010 (GST Inc.)	Hourly Rate Post 1 st October 2010 (GST Inc.)
Podiatry	PD10	24.48	[61.57] 1.0262 per min	25.02	[62.94] 1.049 per min
Specified Treatment Provider	OT01	24.48	[61.57] 1.0262 per min	25.02	[62.94] 1.049 per min
Specified Treatment Provider	OST1	24.48	[61.57] 1.0262 per min	25.02	[62.94] 1.049 per min
Specified Treatment Provider	ACU1	24.48	[61.57] 1.0262 per min	25.02	[62.94] 1.049 per min
Specified Treatment Provider	PHY3	24.48	[61.57] 1.0262 per min	25.02	[62.94] 1.049 per min
Specified Treatment Provider	POD1	24.48	[61.57] 1.0262 per min	25.02	[62.94] 1.049 per min
Specified Treatment Provider	CH01	24.48	[61.57] 1.0262 per min	25.02	[62.94] 1.049 per min
Specified Treatment Provider	ST01	24.48	[61.57] 1.0262 per min	25.02	[62.94] 1.049 per min

Note: The Hourly Rate of 1.049, post 1 October 2010, will show as 1.05 in the Medtech32 application screen, however will calculate correctly when invoicing and claiming.

If you invoice ACC for a flat fee or hourly rate for any of the codes above, please ensure you check each of the relevant codes to ensure they are now set to the correct value after the upgrade.

Checking Subsidies Rates

1. Go to Setup ► Accounting ► Subsidy
2. Double Click on the relevant Subsidy code and open the View Subsidy Screen



View Subsidy

ACC Acupuncture (ACU1)

Main | Audit

Description:

Code: ACU1

Description: ACC Acupuncture

Funder: Acc (A)

Subsidy Details:

Subsidy: 24.48

2nd Subsidy: 24.48

Bonus %: 0.00

Deduct GMS

Accident Required

New Subsidy Details:

Subsidy: 25.02 Copy To Subsidy

2nd Subsidy: 25.02

Effective Date: 01 Oct 2010

Codes:

Unload Ref:

Report Ref:

Inactive:

OK Cancel Help

3. Check the Subsidy amount to ensure that it is correct based on your ACC invoicing method.

If you invoiced patients from 1st October with ACC subsidies and the flat rate appeared and you usually invoice at the hourly rate, please contact our support service via email on support@medtechglobal.com. By return email, you will be provided with an SQL that once run will provide you with the list of these patients. As the SQL is extensive we are unable to provide this information to you by fax.

Subsidies with Hourly Rates

Items that have Hourly Rate subsidies have been updated to ensure that they are displayed in minutes to ensure correct values when invoicing.

Item Code	Hourly Rate Pre 1 st October 2010 (GST Inc.)	Hourly Rate Post 1 st October 2010 (GST Inc.)
ATT	[187.66] 3.1277 per min	[191.83] 3.1972 per min
COPY	1.13 per min	1.15 per min
MEDR	[185.63] 3.0938 per min	[189.75] 3.1625 per min
TIME	[47.80] 0.7967 per min	[48.86] 0.8143 per min
STPR	[101.25] 1.6875 per min	[103.50] 1.7250 per min

Claims Adjustments

This update will automatically update, where possible, all invoices/claims in both the claims preview and finalised claims that were invoiced at the old/incorrect rate and increase these to the new/correct rate. This will have occurred where invoices were entered from 1st October prior to the Medtech32 GST updates being applied.

Manual Claims Adjustment Requirements

Hourly and Unit Rate Subsidies

Whilst this update will automatically alter, where possible, all invoices/claims in both the claims preview and finalised claims that have old/incorrect rates to the new/correct rates, there are some circumstances where a hourly or unit rate subsidy is used that this will not be possible and you will be required to make manual claim adjustments before submission.

Any invoice that contains the following unit cost subsidy codes will not be able to be automatically updated:

Contract Class	Item Code
Prime Contract	DIS1
Rural Primary Healthcare	DIS
General Practitioner	CPY
General Practitioner	DIS
Medical Specialist	CPY
Specified Treatment Providers	CPY

Any invoice that contains the following hourly rate subsidy codes will not be able to be automatically updated:

Contract Class	Item Code
Prime Contract	ATT
General Practitioner	COPY
General Practitioner	MEDR
General Practitioner	TIME
Medical Specialist	COPY
Medical Specialist	MEDR
Specified Treatment Provider	STPR
Specified Treatment Provider	OT01
Specified Treatment Provider	OST1
Specified Treatment Provider	ACU1
Specified Treatment Provider	PHY3
Specified Treatment Provider	POD1
Specified Treatment Provider	CH01
Specified Treatment Provider	ST01
Podiatry	PD10

Rural Primary HealthCare RP01-RP04 Rate Subsidies

Whilst this update will automatically alter, where possible, all invoices/claims in both the claims preview and finalised claims that have old/incorrect rates to the new/correct rates, there are some circumstances where RP01-RP04 subsidy is used that this will not be possible and you will be required to make manual claim adjustments before submission.

Please Note: This will only be required where an incorrect update has been applied to the Medtech application and has placed a secondary amount against the RP01-RP04 codes.

Please follow the relevant instructions detailed on the Medtech Global website under Medtech32 Notifications to assist you with altering your Un-finalised and Finalised ACC claims manually.

1. Visit our website at www.medtechglobal.com
2. Select New Zealand in region drop down (Top right hand side of the window)
3. Select menu, **medtech online ▶ medtech 32 ▶ notifications.**
4. Select the **November 2010 - Adjustment of ACC Claims** document.

Removal of Service Codes

The following Service Codes have had a Service End Date added to them as they are no longer in use by ACC.

Item Code	Service End Date
PT03	31 October 2009
PT04	31 October 2009
32A	31 October 2010
32R	31 October 2010
TT1	31 October 2009
TT5	31 October 2009
TD11	31 October 2009
TT4	31 October 2009

These codes will no longer appear in the Service Item drop down on the Invoicing screen for selection.

Capitated Claims showing subsidy amounts

On upgrade to Version 19.4, all capitated claims that were generated by a practice after the 1st October and before the Version 19.3 or Subsidy updates were run, were updated to incorrectly show the subsidy value rather than 0.00 as they should have been.

As a result of this all of the claim records and claim account balances were inaccurate.

This has now been resolved and on running the Version 19.5 update, all capitated claims will be reversed back to 0.00 and all claim records and claim account balances adjusted accordingly.

The capitated claims with incorrect values were NOT sent out of the Medtech32 application, and the Ministry of Health has advised that claims DO NOT need to be resubmitted.

ACC Claims Print

The ACC Claims Print after the Version 19.2 update was not printing the GST Component correctly.

The ACC Claims Print has been updated to ensure that the GST Component will now print correctly.

When viewing a claim print for a claim that only includes claims for one GST period the claim will show one GST component in the printout.

FINAL TOTALS		
Total Claimed:	Amount:	179.95
GST Component:	Amount:	19.99

CERTIFICATION

When viewing a claim print for a claim that includes claims for multiple GST periods the claim will show multiple GST components in the printout.

FINAL TOTALS		
Total Claimed:	Amount:	213.48
GST Component (01 Jul 1989 - 30 Sep 2010)		19.99
GST Component (01 Oct 2010 onwards)		4.37

CERTIFICATION

Pegasus Claims Report

Note: This item affects Pegasus sites only.

The Pegasus Claims Report after the Version 19.2 update was not printing the correct GMS values.

The Pegasus Claims Report has been updated to ensure that the GMS values will now print correctly.

Schedule Summary	Capitated Patients			Non Capitated Patients	
	Rate	Number	Amount	Number	Amount
Y1	N/A	0	0.00	0	0.00
Y3	35.78	0	0.00	2	71.56
YZ	N/A	0	0.00	0	0.00
J1	N/A	0	0.00	0	0.00
J3	15.33	0	0.00	2	30.66
JZ	N/A	0	0.00	0	0.00
A1	N/A	0	0.00	0	0.00
A3	0.00	1	0.00	5	0.00
AZ	15.33	0	0.00	1	15.33
GMS FEES			0.00		117.55

ACC Trigger Treatment Profiles

A full update of the ACC Trigger Treatment Profiles has been included in this update for Physiotherapist, Chiropractor, Osteopaths and Acupuncture.

These updates have been made in accordance with the most recent data provided by ACC on 1st November 2010.

Important Note: There are further ACC Trigger Treatment Profile changes that come into effect from 1st December 2010. These will be provided in a further update closer to this date.

Included from - Version 19.3 Build 2982

Invoice Format

1. Where the Invoice Format in the Account Group Setup was selected as 'Detailed' the amounts for services invoiced were not being displayed.

This issue has been resolved by displaying the amount of each service code charged.

2. The 'Balance on Account' at the bottom of Invoice/Receipts printed for a patient has now been increased in font size and made bold to allow it to stand out for the patient.

Outbox Document Wizard

When a patient had a No Known Allergies Medical Warning entered and the Providers used the Outbox Document Wizard to insert Medical Warnings into a letter, the last Long Term Classification for the patient was being inserted.

This issue has been resolved.

Location Setup

When adding a new Location into Version 19.2 Build 2975 the user was being prompted to enter a GST value.

This issue has been resolved.

Included from - Version 19.4 Build 2990

Clinical Event Utility

Important Note: Where you have already sent your Clinical Event Export data through to your PHO or they have assisted you with the mapping. Please **DO NOT** make any changes or resend your data unless instructed by your PHO.

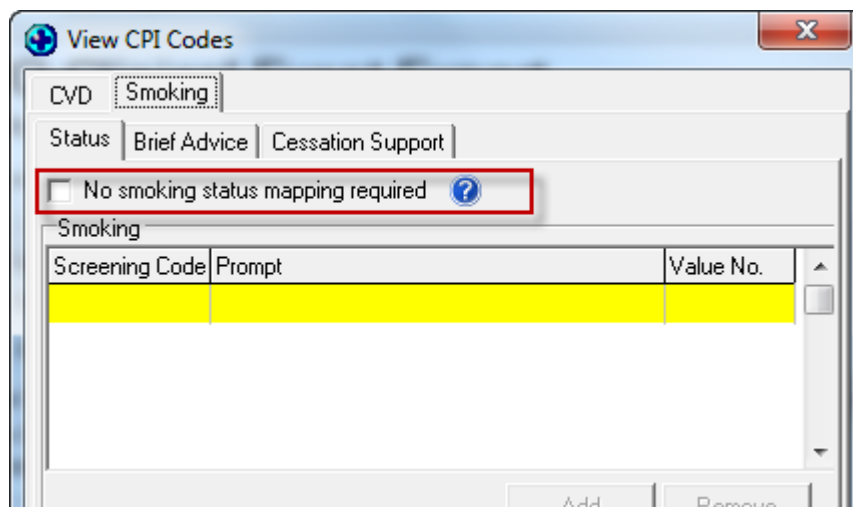
Utilities – LinkTech – PHO Clinical Event

Smoking Status

The clinical event utility has been updated to provide an option to tick which will disable the need to do the screening and read code mapping in the smoking status screen.

A new tick box has been added called “No Smoking Status Mapping Required”

This is not ticked by default and **MUST** only be ticked if you have **NEVER** recorded smoking status via a screening code/ screening template. Once ticked this setting will remain for all future sending of the clinical event export.



Further explanation has been provided by way of an information box. This can be accessed by clicking on the '?' icon at the end of the tick box option.

Important Note: When the ‘No Smoking Status Mapping Required’ checkbox is ticked it will disable the window and allow you to send your Clinical Performance Export. It will not remove any information previously mapped in this screen

Important Note: Read codes used for Smoking Status, Brief Advice and Cessation Support will automatically be included in the Clinic Event Export.

Q. What option should I chose?

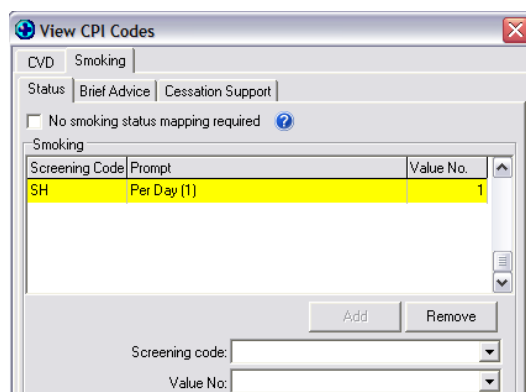
Option 1: If you **have never** recorded patients smoking status information via a **screening code/template** and only ever via read codes the new tick box can be selected. Please note that if you tick this box, no smoking status data entered in a screening code/template will be sent in the clinical event export to your PHO.

Option 2: If you **have** in the past recorded patients smoking status information via a **screening code/template** and or still record smoking status in this manner. Before commencing the following steps, you must know which template and the associated codes to map in this field. You may need to contact your PHO for this information.

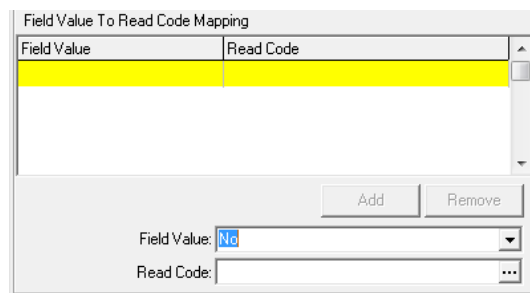
Important Note: This must be done for each Screening Code used to record patients Smoking Status.

Mapping Instructions

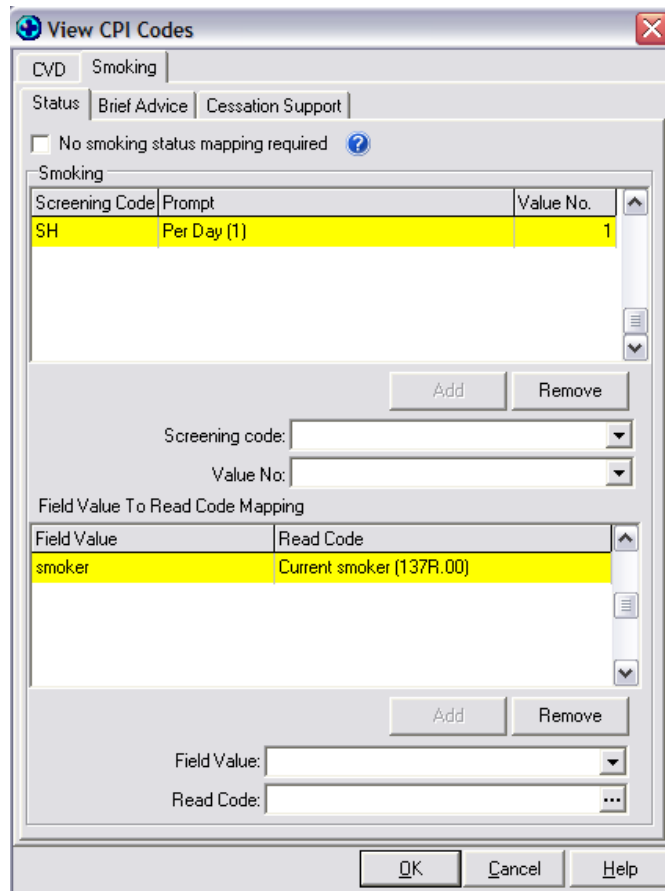
1. Click on the Smoking tab at the top of the screen, the Smoking Indicator mapping screens will be displayed.
2. In the screening code field – select the screening code you are using for Smoking Status.
3. In the Value number select the outcome, this cannot be an outcome of zero
4. Click on the Add button



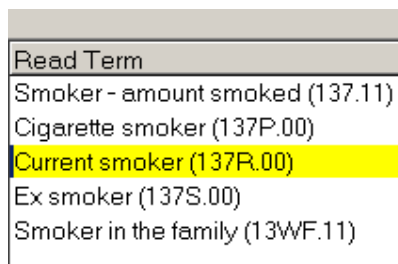
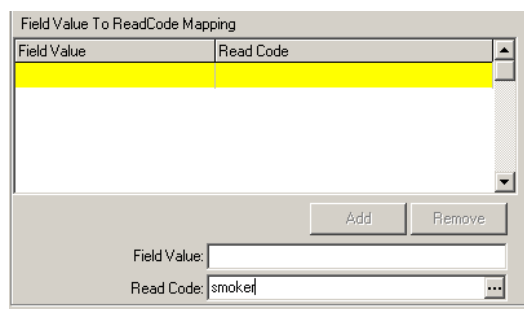
5. Next go to the field value in the 'Field Value To Read Code Mapping' and select the field value or enter manually. If the screening code has been linked to a read code in the setup of the screening term, you will be able to select the linked field value and the read code will automatically populate.



6. Click on Add



Where there is no read code linked to the screening term type in 'Smoker' in the read code window, Click on the 3 dots or use the tab key and Select the read code – Current Smoker (137R.00)



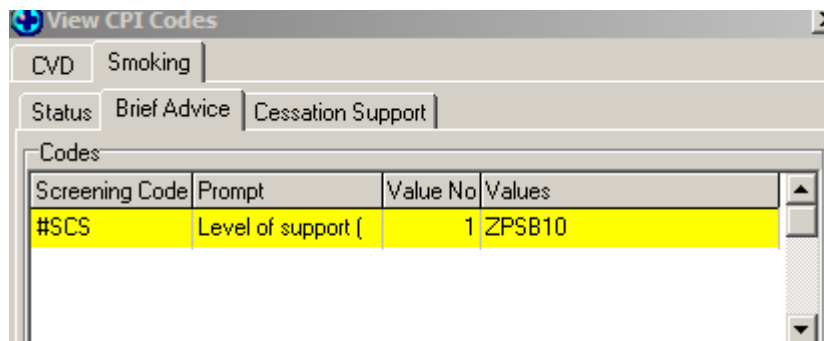
Field Value	Read Code

Field Value:

Read Code:

Brief Advice and Cessation Support screens

The Brief Advice and Cessation Support screens have defaulted to the #SCS screening template that Medtech provided in June 2010.



Screening Code	Prompt	Value No	Values
#SCS	Level of support (1	ZPSB10

Q. Do I need to do any mapping in this screen?

A. If you are using the #SCS screening template provided by Medtech to enter brief advise and cessation support information, you **do not need** to make any changes to this screen

B. If you are using a screening template or an advanced form that you or your PHO has provided and can confirm that this is mapped back to the correct read codes, you do not need to make any changes to this screen

C. If you are using a screening template or an advanced form for brief advice and cessation support that has not been mapped to the following read codes, or these codes have been entered as unload references you will need to ensure both the brief advice and cessation support screens are mapped correctly

- ZPSB10 - Brief smoking cessation advice was given
- ZPSC10 - Referral to smoking cessation support
- ZPSC20 - Prescribed smoking cessation medication
- ZPSC30 - Provided smoking cessation behavioural support
- ZPSC90 - Patient refused smoking cessation support

- a. Screening Code from the drop down list
- b. Select the Value No. associated with the specific field in the Screening Term that is used to capture the Brief Advice indicator
- c. The Unload Ref relevant to the Value selected needs to be entered into the Unload Ref Value field. The unload ref should match the required DHBNZ specified values as listed above
- d. Click on the Add button to add the Screening Code configuration.

Click on OK to save changes to the Smoking Indicator configurations.

Once you have completed the mapping in this utility you are now able to send your clinical event data to you PHO.

Please note you only have to do this mapping once. It does not need to be redone each time you send your Clinical event data, unless at any point your change your method of recording

Konnect Suremed Inbox Subject Heading

The Konnect Suremed request Inbox subject line in some instances was displaying incorrectly.

This issue has been resolved to show the correct subject line detail.

For further information on these new features, or any other queries regarding the Version 19.5 Build 3022 Update, please contact Medtech Support on 0800 2 MEDTECH (633 832) - Option 1 or send us a fax, toll free on 0800 MEDTECH (633 832) or email: nzsupport@medtechglobal.com.