

Medtech32 Version 19.3 Build 2982 Update

Release Notes



IMPORTANT NOTE

Medtech recommends that all Medtech upgrades and database back-up and restore processes are performed by a Medtech Certified Technician or your Practice Technician. For a list of Medtech Certified technicians please visit the Medtech Global Website: www.medtechglobal.com.

These Release Notes contain important information for all Medtech Users. Please ensure that they are circulated amongst all your staff. We suggest that these notes are filed safely for future reference.

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Installation Prerequisites

Please review the following prerequisites and ensure they are met prior to installation;

IMPORTANT: This documentation contains valuable information that, if not read, could seriously affect the upgrade progress and/or possible down time of your network.

1. Your practice **MUST** be on **Medtech32 Version 19.2 Build 2975**. If you **ARE NOT** on Medtech32 Version 19.2 Build 2975, please **DO NOT** continue.
2. Ensure **ALL** users (including remote users) have logged out of Medtech32 and **ALL** scheduled utilities, backup or maintenance tasks that require access to the databases have been stopped.
3. Please ensure the Medtech32 Scheduler, NIR Directory Monitoring Utility, ACC Directory Monitor, Clinical Audit Tool Action Monitor and ManageMyHealth Online Appointments Manager are shut down prior to running the update.
4. Ensure the person(s) who will be performing the upgrade have read through all of the release documentation and installation instructions.
5. Ensure you are logged onto Windows with Administrative rights when performing **ANY** installation, update, or maintenance tasks.
6. This update **MUST** be run on the Medtech32 Server and all users must be logged out of Medtech32.
7. This update must also be run on any laptop that is used for Briefcasing.

Version 19.3 Build 2982 Update Installation

1. Ensure that you are running **Version 19.2 Build 2975** of Medtech32. This can be checked by logging into Medtech32 and selecting **Help ► About Medtech32** (see pre requisites above).
2. Visit our website at www.medtechglobal.com.
3. Select “New Zealand” in the region drop down (top right hand side of the window).
4. Select menu, **Medtech Online ► Medtech32 ► Downloads**. The New Zealand Medtech32 Updates page will be displayed.
5. Here you will find the **Version 19.3 Build 2982 Update**.
6. In the **File Download Security Warning** dialogue box, select **Run**.
7. In the **Open File Security Warning Dialogue** box, select **Run** option.
8. The installation screen will appear.



9. The installation process will begin.
10. Once the update is completed, the following message will be displayed.



Version 19.3 Build 2982 Update Details

Subsidy Adjustment for GST Increase

All ACC, GMS, Immunisation and Maternity subsidies have been adjusted with the new GST increase as provided by the relevant Government organisations

Configuration Requirement - Important Note: A GMS Adjustment may be required to be completed based on the change in your service fees and the update to the subsidy amount.

To assist you with the calculation of the GMS adjustment, a utility is available on the Medtech website called **'GMS Utility Tool 2010.xls'**.

If you require additional assistance with the GMS adjustment please contact the Medtech Support Desk as per below.

Invoice Format

1. Where the Invoice Format in the Account Group Setup was selected as 'Detailed' the amounts for services invoiced were not being displayed.

This issue has been resolved.

2. The 'Balance on Account' at the bottom of Invoice/Receipts printed for a patient has now been increased in font size and made bold to allow it to stand out for the patient.

Outbox Document Wizard

When a patient had a No Known Allergies Medical Warning entered and the Providers used the Outbox Document Wizard to insert Medical Warnings into a letter, the last Long Term Classification for the patient was being inserted.

This issue has been resolved.

Location Setup

When adding a new Location into Version 19.2 Build 2975 the user was being prompted to enter a GST value.

This issue has been resolved.

For further information on these new features, or any other queries regarding the Subsidy Increase Update, please contact Medtech Support on 0800 2 MEDTECH (633 832) - Option 1 or send us a fax, toll free on 0800 MEDTECH (633 832) or email: nzsupport@medtechglobal.com.