



Installation Instruction

Medtech32

Version 19.14 Build 3408 Update
(November 2011)



IMPORTANT NOTE

Medtech recommends that all Medtech upgrades and database back-up and restore processes are performed by a **Medtech Certified Technician** or your Practice Technician. For a list of Medtech Certified technicians please visit the Medtech Global Website: www.medtechglobal.com

These Installation Instructions contain important information for all Medtech Users. Please ensure that they are circulated amongst all your staff. We suggest that these notes are filed safely for future reference.

Installation Prerequisites

Please review the following prerequisites and ensure they are met prior to installation:

IMPORTANT: This documentation contains valuable information that, if not read, could seriously affect the upgrade progress and/or possible down time of your network.

1. Your practice **MUST** be on **Medtech32 Version 19.12 Build 3359 or Version 19.14 Build 3399**.

If you **ARE NOT** on Medtech32 **Version 19.12 Build 3359 or Version 19.14 Build 3399** please **DO NOT** continue.

2. Ensure the person(s) who will be performing the upgrade has read all of the release documentation and installation instructions.
3. Ensure you are logged onto Windows with Administrative rights when performing **ANY** installation, update, or maintenance tasks.
4. This update **MUST** be run on the Medtech32 Server and all users must be logged out of Medtech32.
5. This update **MUST** also be run separately on any laptop that is used for Briefcasing. Ensure that your Briefcase machine is disconnected from the network before running the upgrade.

Whilst a technician is not required to run this update, Medtech recommends that all Medtech upgrades are performed by a **Medtech Certified Technician** or your Practice Technician.

Medtech 32 Update Installation

1. Ensure that you are running **Version 19.12 Build 3359 or Version 19.14 Build 3399** of Medtech32.

This can be checked by logging into Medtech32 and selecting **Help ► About Medtech32** (see prerequisites above).

2. Visit our website at www.medtechglobal.com.
3. Select "New Zealand" in the region drop down (top right hand side of the window).
4. Select menu, **Medtech Online ► Medtech32 ► Downloads**. The New Zealand Medtech32 Updates page will be displayed.
5. Here you will find the **Version 19.14 Build 3408 Update (November 2011)**.
6. In the **File Download Security Warning** dialogue box, select **Run**.
7. In the **Open File Security Warning Dialogue** box, select **Run** option.
8. The installation screen will appear.



9. The installation will now begin and appropriate files will be placed on the machine and necessary utilities run to complete the upgrade process.
10. Once the update is completed, the following message will be displayed.



For further information on installation of this update, or any other queries regarding this Version 19.14 Update, please contact Medtech Support on 0800 2 MEDTECH (633 832) - Option 1 or send us a fax, toll free on 0800 MEDTECH (633 832) or email: support@medtechglobal.com.