

Medtech32 Version 19

Konnect SureMed Forms Update Release Notes



IMPORTANT NOTE

Medtech recommends that all Medtech upgrades and database back-up and restore processes are performed by a Medtech Certified Technician or your Practice Technician. For a list of Medtech Certified technicians please visit the Medtech Global Website: www.medtechglobal.com.

“These Release Notes contain important information for all Medtech Users. Please ensure that they are circulated amongst all your staff. We suggest that these notes are filed safely for future reference.”

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For further information on these new features, or any other queries regarding the Version 19 Konnect SureMed Update, please contact Medtech Support on 0800 2 MEDTECH (633 832) - Option 1 or send us a fax, toll free on 0800 MEDTECH (633 832) or email: nzsupport@medtechglobal.com.

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Installation Prerequisites

Please review the following prerequisites and ensure they are met prior to installation;

1. Your practice **MUST** be on **Medtech32 Version 19.0** or above. If you **ARE NOT** on Medtech32 Version 19.0, please **DO NOT** continue.
2. Ensure the person(s) who will be performing the upgrade have read through all of the release documentation and installation instructions.

IMPORTANT: This documentation contains valuable information that, if not read, could seriously affect the upgrade progress and/or possible down time of your network.

3. Ensure you are logged onto Windows with Administrative rights when performing **ANY** installation, update, or maintenance tasks.
4. This update **MUST** be run on the Medtech32 Server and may be run whilst users are logged into Medtech32

NOTE: For the changes in the update to take effect, users must log out of Medtech and back in again once the update has been applied.

Konnect SureMed Form Update Installation

1. Ensure that you are running **Version 19.0 or higher** of Medtech32. This can be checked by logging into Medtech32 and selecting **Help ► About Medtech32** (see pre requisites above).
2. Visit our website at www.medtechglobal.com.
3. Select “New Zealand” in the region drop down (top right hand side of the window)
4. Select menu, **Medtech Online ► Medtech32 ► Downloads**. The New Zealand Medtech32 Updates page will be displayed.
5. Here you will find the **Version 19.0 Konnect SureMed Form Update**
6. In the **File Download Security Warning** dialogue box, select **Run**.
7. In the **Open File Security Warning Dialogue** box, select **Run** option.
8. The installation screen will appear.



9. The installation process will begin.
10. Once the update is completed, the following message will be displayed.



Update Details

Consultation Dates

On installation of the Medtech32 Version 19.0 upgrade consultation dates entered into the application before upgrade were not pre-populating onto the SureMed insurance form. This update will resolve the issue.

It is important that practices who have already installed Medtech32 Version 19.0 run this update before submitting further Konnect SureMed Insurance forms.

If you have any questions regarding the information contained in these Release Notes please contact:

Medtech Helpdesk on **0800 2 MEDTECH (633 832) - Option 1**