

Medtech32 Version19.0 Frequently Asked Questions

1. Can you modify the View Drug screen?

Yes, you can modify the view drug screen for user defined drugs only.

2. What's the Pregnancy and Sport Category section under New Drug for?

These options are to identify the drugs that are safe for pregnancy or Banned in Sports.

3. "Display Interaction Warning Message" check box in the Staff Setup > Provider Messages tab, what's this option for?

This option, when selected, will provide the user with an additional Interaction Warning message screen when continuing to prescribe a medication for a patient that has active Interaction Warnings. When ticked the three Interaction Warning Message options will become available for selection, with the Display all Interaction Warning messages defaulted to selected.

4. Which Interactions will be displayed if the "Display all Interaction warnings" checkbox is selected?

This option will show all Interaction Warning Messages including Drug to Drug, Drug to Allergy, Cross Sensitivity, and Note Only with RX Warning ticked.

5. Which Interactions will be displayed if the "Display Drug to Drug Interaction warnings only" checkbox is selected?

This option will show only Drug to Drug, and Note Only with RX Warning ticked Interaction Warning Messages.

6. Which Interactions will be displayed if the "Display Drug to Allergy Interaction warnings only" checkbox is selected?

This option will show only Drug to Allergy, Cross Sensitivity, and Note Only with RX Warning ticked Interaction Warning Messages


7. "Enable Granular Prescribing Directions" checkbox in the Staff Setup> Provider Messages tab, what's this option for?

The Granular Prescribing Direction screen will provide the same functionality that providers have now where the Dosage and Frequency selected in the Granular fields will complete the Directions automatically for the user. This option will be **ticked by default** for all providers on upgrade to Version 19.

8. When the “Enable Granular Prescribing Directions” checkbox is ticked, the Directions field is grayed out, Why?

To avoid the mis-match between the granular fields and the directions field which can occur if the user updates the directions but not the granular fields, the Directions when entered in Granular Prescribing mode are disabled and cannot be edited.

9. How can I update the directions field? IS there any other way?

To update the directions field when in Granular Prescribing mode, you are required to either use the Granular fields provided which will automatically update the Directions as they are being altered, or, by clicking on the  button next to the Drug field, the prescription screen will be placed into Non Granular mode, and you are able to add any free text required to the directions without the use of the Granular fields.

10. What will happen to the existing prescriptions when I upgrade to Version 19.0?

All prescriptions currently in the Medtech32 database on upgrade to Version 19.0 will be flagged as Granular Prescribing mode to ensure that consistency between historic and new data is retained

11. What’s the “Browse Medication” menu under Module > Clinical for?

This will allow the provider to directly access the “Drug Browse” screen and enable search and browse through all medications. The **Browse Medication** menu item and icon will be available where there is no “active patient” on the palette however the user will only have facility to browse the drug database.

12. Can I prescribe from the Browse Medication > Drug Browse screen?

The user will be able to prescribe any medication found in the Drug Browse screen if there is active patient on the palette by ticking the Prescribe to Patient Check box. This check box will be displayed only if you have active patient on the palette.

13. After upgrading to Version 19 I cannot find any medical warnings of type Interactions class, Why?

The “Interaction Class” option has now been removed and **Drug Class** has been added. As part of the upgrade process to Version 19.0, MIMS have provided a mapping process, and where possible Interaction Class warnings will be converted to either their equivalent Drug Class or Generic Group warnings.

14. When I try to prescribe a new medication I am getting the message saying “ The current patient has active converted medical warnings that require review” , what does this mean?

In some instances it will not be possible to map an Interaction Class to a Generic Group or a Drug Class. In these instances the Interaction Class warning for the patient will be converted to a “Note Only” record with RX Warning selected. When prescribing for a patient that has un-mapped medical warnings in Note Only format, the above message will be displayed to the user on entering the New Patient Medication screen.

15. Is there any report that provides me the list of patients who have unmapped Medical warnings?

A report has been provided for practices to run after upgrade which will identify every patient that has unmapped Medical Warnings. This report can be run by selecting Utilities > MIMS Prescribing Tools > Medical Warnings Unmapped Items.

16. How can I add no know allergies for my patients? IS there an option available in Medtech?

A new “Medical Warning” type of **No Known Allergies** has been added in Version 19. This option will only be present in the Medical Warning Type drop-down list, if the patient has no ACTIVE “Medical Warning” types, other than **Notes (without RX Warning ticked)**. If the **No Known Allergies** option is selected for a patient, the “Note” field will be updated with **NKA**.

17. What's **A-?** means on the palette?

In addition to the “Medical Warning” type of **No Known Allergies** – the patient palette will provide a visual indicator to the user as to currently selected patient’s allergy status. The allergy status indicator will take the form of **A-<allergy status>** ie: **A-?**, which will be displayed after the Provider initials on the palette.

18. What's **A-!** means on the palette?

A **red** exclamation mark **!** will be displayed on the patient palette when the patient has Medical Warnings for Drug Class, Generic Group, or Note Only with RX Warning Ticked recorded.

19. What's **A-✓** means on the palette?

A **blue** tick **✓** will be displayed on the patient palette when the patient has a Medical Warning Type of No Known Allergies recorded.

20. The “Medical warnings” tab in the Patient Manager is displaying in Blue? What does that mean?

The “Medical Warning” tab in the **Patient Manager** will be displayed in the corresponding colours:

- Black – No Medical Warnings Recorded
- Blue- No Known Allergies Recorded
- Red- Medical Warnings Recorded

21. Will the No Known Allergies Medical warnings be removed automatically when I add a medical warning to the patient of Drug Class, Generic Group or Note Only with Rx ticked?

When a patient has a Medical Warning Type of No Known Allergies entered, and a Drug Class, Generic Group or Note Only Warning with RX Ticked is added to the Medical Warnings list for the patient, the No Known Allergies warning will automatically be inactivated. Where this happens, the Audit Log for the No Known Allergies medical warning will become active.

22. What’s ‘Exclude Unsafe in Pregnancy’ check box in the Drug Search screen for?

When ‘Exclude Unsafe in Pregnancy’ is selected, the drugs that are deemed as unsafe in Pregnancy will be excluded from the display in the Search screen.

23. What’s ‘Exclude Banned in Sport’ check box in the Drug Search screen for?

When ‘Exclude Banned in Sport’ is selected, the drugs that are deemed as banned in sport will be excluded from the display in the Search screen.

24. What’s the  mean? Is it a help file?

Clicking on the  icon next to the “Exclude Unsafe in Pregnancy” or “Exclude Banned in Sport” options will open the **More Information** screen. This screen will provide you with details on each of the Pregnancy and Sport Categories, and provide details on the rules for the exclusions.

25. What’s the ‘Sub’ tick box for?

When ‘Sub’ is selected, only drugs that have been flagged as Subsidised will be displayed in the Drug Search screen for selection. The Sub tick box will remember the user setting. Once ticked, it will remain ticked until the user selects to un-tick it. Once un-ticked, it will remain un-ticked until the user selects to tick it.

26. A new field “Administer” is displaying in the new medication screen. Can I change the value in there?

When selecting a medication the Administer field will automatically display one of four options: “Systemic”, “Topical”, “Oral” or “Inhalation” based on the MIMS data provided for the selected medication.

The user will be able to manually alter the value selected in the “Administer” field and the **interaction warnings** will vary based on the Route of Administration selected.

27. Some of the patients have medications displayed in Italics after upgrading to Version 19, Why?

Medications that have been prescribed to a patient that are in the Providers/Practices Personal Medication List or Drug Database and are old MIMS/Pharmac Drugs will be displayed in Italics in the Patient Medications List.

28. Can I repeat the old Medications or do I need to add as new medication?

When a medication is selected to be repeated for a patient that has been identified as an old medication (shown in Italics in the Patient Medication Screen) an “**Old Medication Prescribed**” warning message will be displayed. When **OK** is selected, the **Drug Search** window is displayed with the name of the old drug in the **Drug Name** field, with a list of alternatives to the old medicine.

29. Can I repeat an old medication that’s marked as Long term?

Yes, you can repeat an old medication that’s long term and the new medication selected will be given the Long Term Status and the Long Term Status from the old medication will be removed.

30. Can I see all the Interactions warnings for a patient without scrolling?

The Interaction Warning section of the New/View Patient Medication screen will now provide users with the ability to see up to 8 Interaction Warnings at a time without scrolling the list. The Interaction Warning section will now show by default three lines or less, and once the list of interaction warnings is greater than three the screen section will dynamically expand. Once the list shows 8 interaction warnings, the user will be required to scroll to see the remainder of the warnings.

If you have any questions regarding the information contained in these FAQ’s please contact:

Medtech Helpdesk on **0800 2 MEDTECH (633 832) - Option 1**