



**Medtech32**  
**Version 18.15 Build 2625**  
**Release Notes**



These Release Notes contain important information for all Medtech32 Users. Please ensure that they are circulated amongst all your staff. We suggest that these notes are filed safely for future reference.

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For further information on these new features, or any other queries regarding the Version 18.15 Build 2625, please contact Medtech Support on 09 358 01 16 (Option 1) or send us a fax, toll free on 0800 MEDTECH (633 832) or email: [nzsupport@Medtechglobal.com](mailto:nzsupport@Medtechglobal.com).

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## Pre Requisites

Please review the following prerequisites and ensure they are met prior to installation;

- ▶ Your practice MUST be on Medtech32 Version 18.0. If you ARE NOT on Medtech32 Version 18.0, please DO NOT continue.
- ▶ Ensure the person(s) who will be performing the upgrade have read through the fax notification and the release notes.

**IMPORTANT:** These documentations contain valuable information that, if not read, could seriously affect the upgrade progress and/or possible down time of your network.

- ▶ Ensure you are ALWAYS logged onto Windows with administrative rights when performing ANY installation, update, or maintenance tasks.
- ▶ Ensure a **SUCCESSFUL** Interbase BackUp and Restore has been performed on ALL databases
- ▶ Ensure you have a **COMPLETE** backup of the MT32 directory, and ALL databases located in the MT32\Data directory
- ▶ This update MUST be run on the Medtech32 Server and all users must be logged out of MedTech (including remote users).
- ▶ Any laptop used for Briefcasing **MUST BE** checked in before running the update.
- ▶ This update must also be run on any laptop that is used for Briefcasing.
- ▶ Please ensure the Medtech32 Scheduler, NIR Directory Monitoring Utility, ACC Directory Monitor and ManageMyHealth Online Appointment Manager is shut down prior to running the update.
- ▶ Please ensure you are logged out of Medtech on all the machines before running this update.

### IMPORTANT NOTE

**MedTech recommends that all MedTech Upgrades and Database Back up & Restore Processes should be performed by a MedTech Certified Technician or your Practice Technician. For a list of MedTech Certified technicians please visit the MedTech Global Website [www.medtechglobal.com](http://www.medtechglobal.com) for further information.**

# Version 18.15 Build 2625 Release Notes

## Introduction

This update contains the latest ConnectedCare Install set. This will automatically import MSD, ADHB & General Referral, ACC18 and Konnect Web form and also configure Idiom path to the correct directory.

This update also includes Software Enhancements and Software Improvement Suggestions from Medtech 32 practices.

A soft copy of the ConnectedCare Installation Instructions is included on the Version 18.15 CD – \Documents\Release Notes and Other Documents\ConnectedCare Installations Instructions.pdf

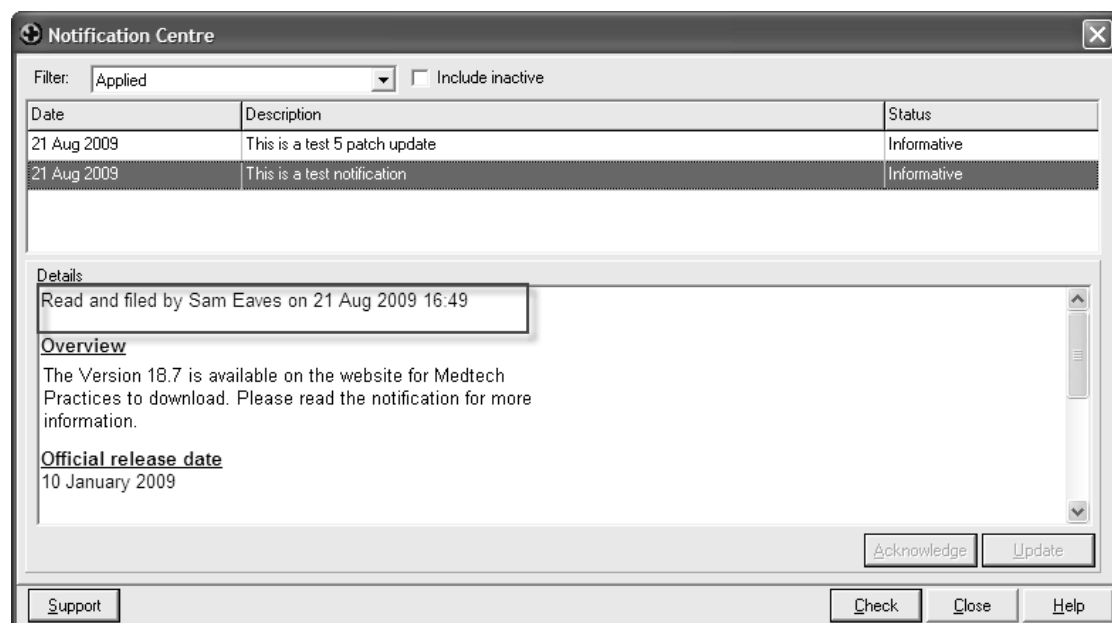
## Help

### Notification Centre

#### Help ► Notification Centre

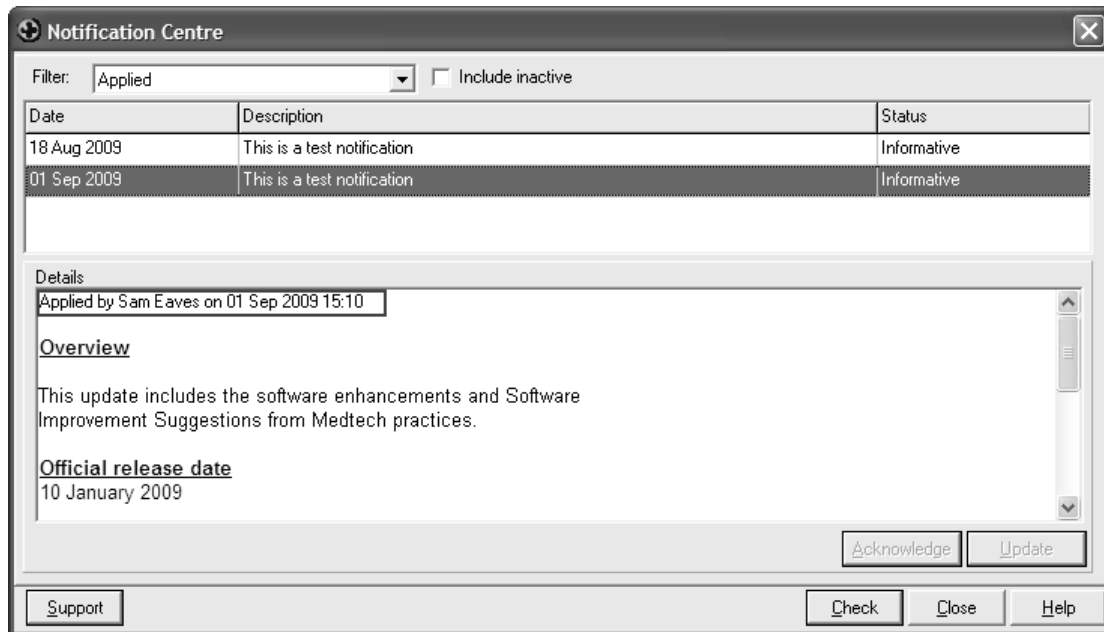
A new sub menu **Notification Centre** has been added in the Help menu. This will allow the user to receive Medtech Notifications, small updates and SQL's in the future.

The **Available** menu will display any updates or notifications that have been sent from Medtech. The **Applied** menu will display all the updates and SQL's that have been run on the database and the Notifications that have been read.



The **details** section will display the description of the update/SQL. The details section will be updated with the Staff name and the date and time as shown above once the Notification has been read.

And the details section will also display the applied Staff name and the date and time once the update/patch has been applied as shown below.



The **Acknowledge** button will be enabled when you receive a notification from Medtech that only needs to be read. The **Update** button will be enabled if a patch update or SQL is received from Medtech.

The **Check** button will check for any new Updates or Notifications that are made available by Medtech. Also new Updates/ SQL's or Notifications will be automatically downloaded into Medtech database when the MT Inbox utility runs via scheduler.

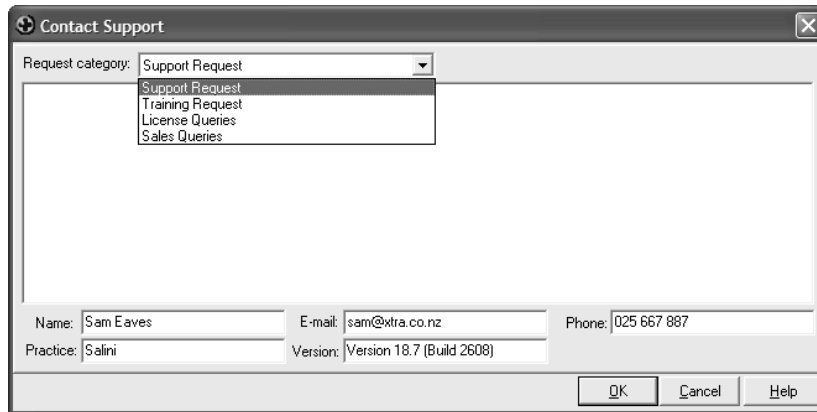
The Notification centre screen will be displayed automatically for the staff with System Administrator rights as soon as they login to Medtech, if there is a new update or Notification from Medtech.

The Support button will open the new Contact Support screen.

## Contact Support

### Help ► Contact Support

A new sub menu **Contact Support** has been added in the Help menu. This will allow the user to send their Support queries or any other requests through to Medtech automatically, instead of having to send emails or call support.



Request category: Support Request

- Support Request
- Training Request
- License Queries
- Sales Queries

Name: Sam Eaves      E-mail: sam@xtra.co.nz      Phone: 025 667 887

Practice: Salini      Version: Version 18.7 (Build 2608)

OK    Cancel    Help

The bottom section displays the Practice details that will be sent through to Medtech along with the Queries.



Name: Sam Eaves      E-mail: sam@xtra.co.nz      Phone: 025 667 887

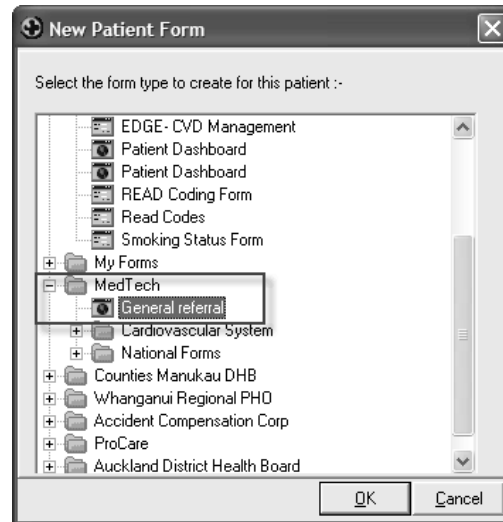
Practice: Salini      Version: Version 18.7 (Build 2608)

OK    Cancel    Help

## Web Form

The General Referral form has been changed to Medtech Publisher and will now be available for everyone to use.

The form can be found under Medtech as displayed below.



Should you have any questions with regard to the information contained in these Release Notes please don't hesitate to contact:  
Medtech Helpdesk on **09 358 0116 (Option 1)**.