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## Medtech32 HbA1c Quick Guide and FAQ

**This document provides a quick guide on what you need to do for the HbA1c Laboratory Data Format Change in the Medtech32 update. For more detailed information please refer to the Version 19.12 Build 3347 Update Installation Instructions and Release Notes.**

1. Run the Version 19.12 Build 3347 Update  
*(Please refer to Installation Instructions for details on installing the update)*
2. Once completed, log into Medtech32 and go to *Utilities ► Miscellaneous ► HbA1c % to mmol*.
3. Confirm your Database, Screening Term and Measurement field are correct
4. Click on Update Database.
5. Run this for each active Medtech32 database and HbA1c Screening Term in use in your Practice.
6. Confirm your Inbox Screening Mapping is correct *Setup ► In/Outbox ► Inbox Screening*.

*(Please refer to Pages 4-7 in the Release Notes for information on the above items)*

### What will occur if you do not run the HbA1c % to mmol Utility

If you do not run the **HbA1c % to mmol** Utility the following will occur:

- You will NOT see any changes in any screens.
- Your Diabetes Screening Term and Get Checked II Advanced Form will still look for % value for HbA1c.
- Your existing HbA1c Screening Term will not be updated to receive the new mmol/mol lab result.
- When the labs stop sending HbA1c as a % then your current HbA1c Screening Term will stop being populated from your lab results. Therefore any Screening Term and Advanced Form will not auto populate.
- If you have added your own new Screening Term or Measurement to capture mmol/mol then this will still be populated, however you cannot use this value in the current Diabetes Screening Term or Get Checked II Advanced Form.

For further information please contact Medtech Support on 0800 2 MEDTECH (633 832) - Option 1 or send us a fax, toll free on 0800 MEDTECH (633 832) or email: [support@medtechglobal.com](mailto:support@medtechglobal.com).