



ConnectedCare™ Installation Instructions



These Release Notes contain important information for all Medtech Users. Please ensure that they are circulated amongst all your staff. We suggest that these notes are filed safely for future reference.

Table of Contents

For further information on this update, please contact Medtech Support on 09 358 0116 (Option1) or send us a fax, toll free on 0800 MEDTECH (633 832) or email nzsupport@MedTechglobal.com.

Introduction	3
Pre Requisites.....	3
ConnectedCare™ Installation	5

Introduction

Following the release of version 18.15 CD, sites have requested that the ConnectedCare™ installation be made available separately on the Medtech Global website.

This installation will install the latest ConnectedCare™ and will automatically import MSD, ADHB & General Referral, ACC18 and Konnect Web form.

Pre Requisites

IMPORTANT NOTE

ConnectedCare™ Web forms cannot be installed on briefcasing.

Please review the following prerequisites and ensure they are met prior to installation;

- ▶ Your practice MUST be on Medtech32 Version 18.15 or above. If you ARE NOT on MedTech32 Version 18.15 or above, please DO NOT continue.
- ▶ Ensure you are ALWAYS logged onto Windows with administrative rights when performing ANY installation, update, or maintenance tasks.
- ▶ This update MUST be run on the MedTech32 Server with all users logged out of MedTech.
- ▶ Adobe Reader must be installed on all computers accessing the Web Forms.
- ▶ If you are using Internet Explorer 8 please follow the steps below
 - Open Internet Explorer
 - From the Tools menu select Internet options
 - Click on the Security tab
 - Click on Sites



- Enter the address for your ConnectedCare™ Server (This is the server that has **Idiom** directory on it), deselect “ Require Server Verification” and click Add.



- Close any Advanced Forms open in Medtech, then reopen them.

ConnectedCare™ Installation

To install ConnectedCare™, please refer to the instructions below:

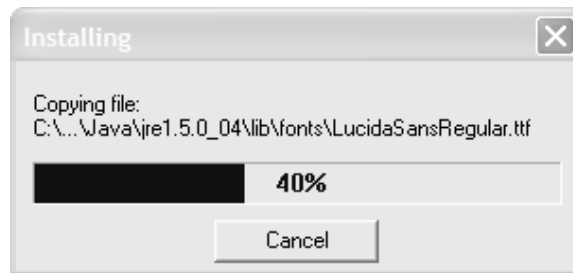
1. Ensure that you are running Medtech32 Version 18.15 or above. This can be checked by logging into Medtech32 and selecting **Help ► About Medtech32**.
2. Visit our website at www.medtechglobal.com.
3. Select menu, **medtech online > medtech 32 > downloads**. The New Zealand MedTech32 Update page will be displayed.
4. Here you will find **ConnectedCare™ Installer**.
5. In the **File Download Security Warning** dialogue box, select **Run**.
6. In the **Open File Security Warning Dialogue** box, select **Run** option.
7. The update will then begin to install.



8. You will be prompted with the **Password** screen. **Please contact Konnect for the password.**

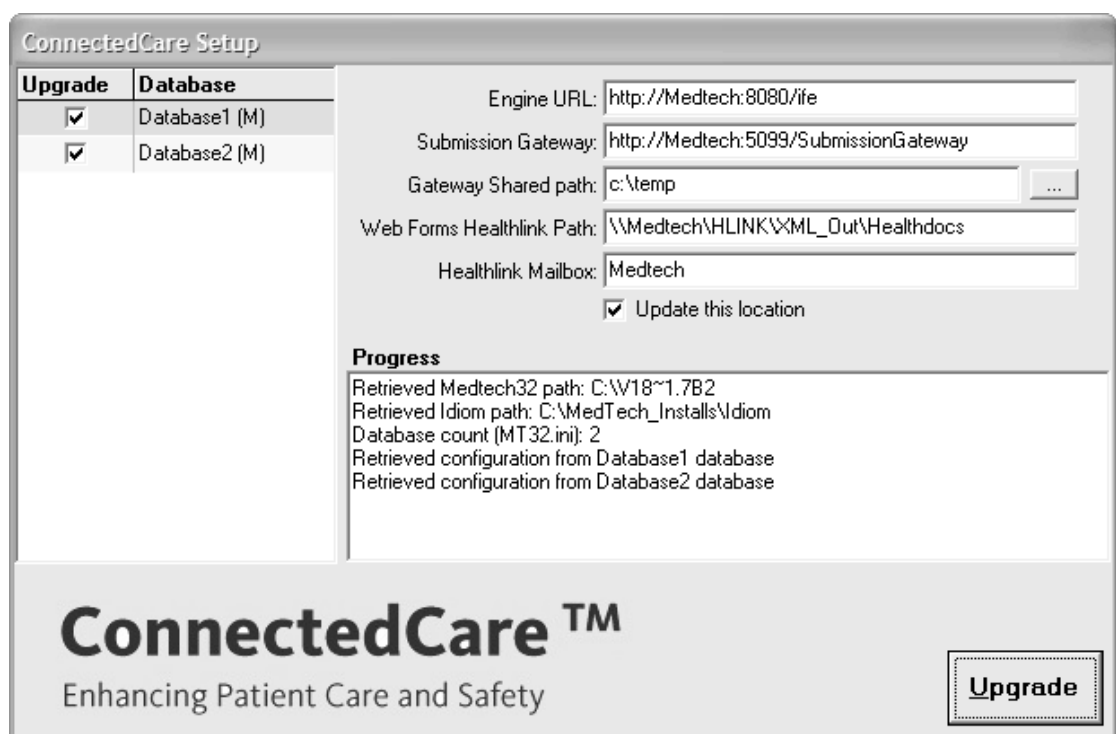


9. Enter the password and click on the **OK** button for the installation to continue.
10. Installation will continue.



11. At 99% of the installation process, **ConnectedCare Setup** screen will open.

This enables you to select the database and configure Location settings for webforms.



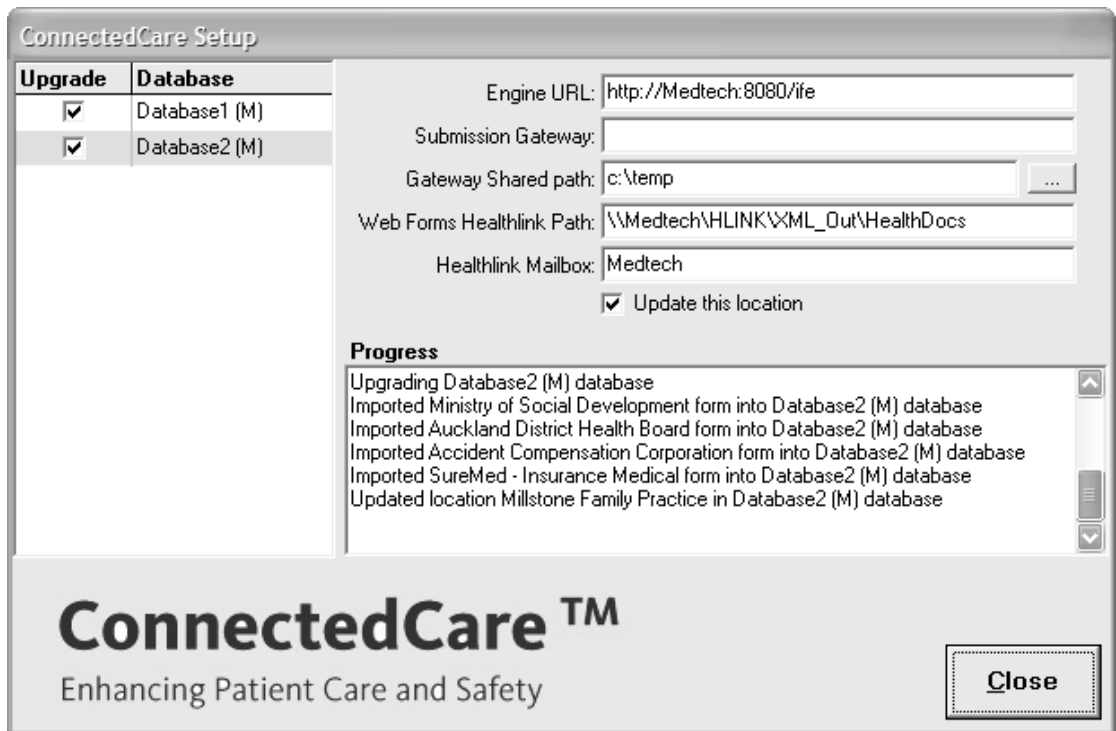
By default, all databases will be selected. If Web Forms section is blank within Medtech Location settings, the ConnectedCare setup would automatically place a default value in Engine URL, Gateway Shared path and Web Forms Healthlink path.

12. Click on the **Upgrade** button.

13. Once the setup changes have been applied and selected forms have been imported into Medtech, you will get a message for 'Upgrade successful'.

Click **OK** on the message.

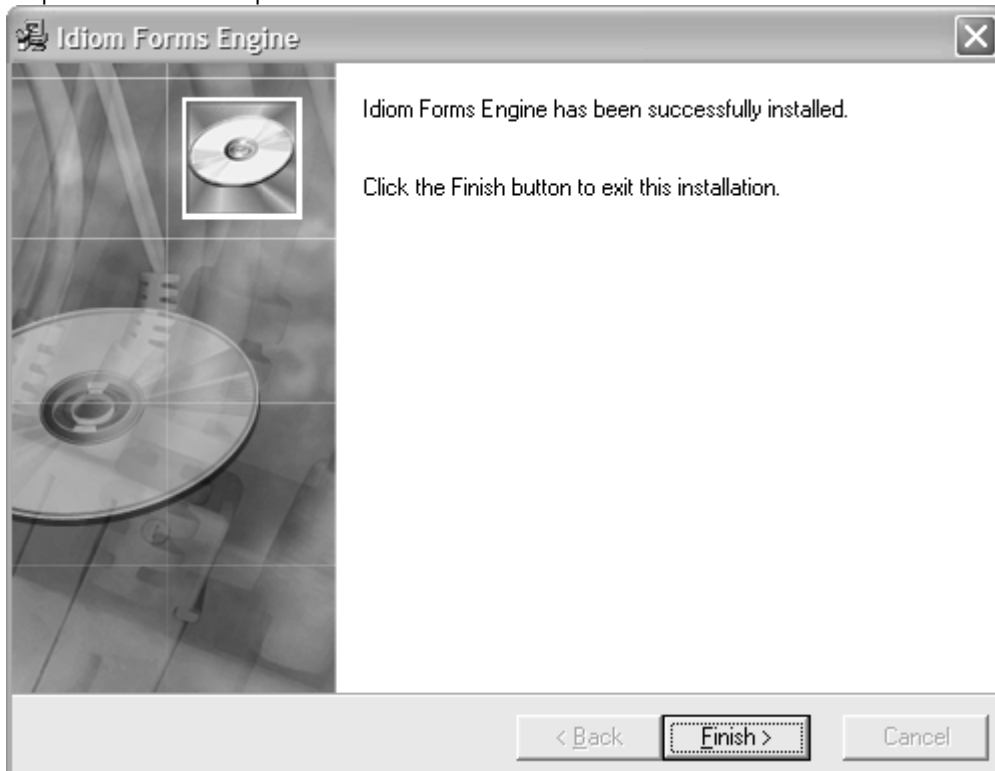
14. Click on the **Close** button to continue with the upgrade.




Progress section on the ConnectedCare setup will show a log of forms that have been imported into Medtech

Note: *Idiom path will automatically be configured to the correct directory.*

15. Update will complete. Click on the **Finish** button.

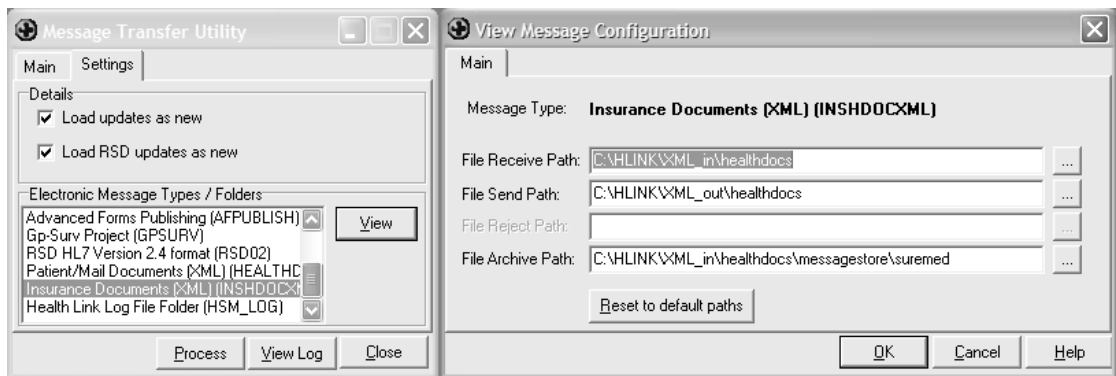


10. If HealthLink is NOT installed on the C drive of the Server computer/or on another machine, you will need to add the following folders manually to the HLINK folder:

 C:\HLINK\XML_in\healthdocs\messagestore\suredmed

11. If HealthLink is NOT installed on the C drive of the Server computer/or on another machine, you will need to change the configuration settings on Message Transfer. Log into Medtech and go to:

Tools ▶ Message Transfer ▶ Message Transfer Utility



Should you have any questions with regards to the information contained in these Release Notes please do not hesitate to contact the Medtech Helpdesk on **09 358 0116 (Option 1 and follow prompts)**.