

# Medtech32 CPI Export & GMS Claims Update Release Notes



#### **IMPORTANT NOTE**

**This release does not require a Technician, however, if you choose to use a Technician, Medtech recommends that all Medtech upgrades and database back-up and restore processes are performed by a Medtech Certified Technician or your Practice Technician. For a list of Medtech Certified technicians please visit the Medtech Global Website: [www.medtechglobal.com](http://www.medtechglobal.com).**

*These Release Notes contain important information for all Medtech Users. Please ensure that they are circulated amongst all your staff. We suggest that these notes are filed safely for future reference.*

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## Installation Prerequisites

Please review the following prerequisites and ensure they are met prior to installation;

**IMPORTANT:** This documentation contains valuable information that, if not read, could seriously affect the upgrade progress and/or possible down time of your network.

1. Your practice **MUST** be on **Medtech32 Version 19.0 or above**. If you **ARE NOT** on Medtech32 Version 19.0 or above, please **DO NOT** continue until you have upgraded to Version 19.0 or above.
2. Ensure the person(s) who will be performing the upgrade have read through all of the release documentation and installation instructions.
3. Ensure you are logged onto Windows with Administrative rights when performing **ANY** installation, update, or maintenance tasks.
4. This update **MUST** be run on the Medtech32 Server. Users can remain logged into Medtech whilst this update is being run, however you must log out of the Medtech32 application and log in again to see the changes.

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## CPI Export and GMS Claims Update Installation

1. Ensure that you are running **Version 19.0** or above of Medtech32. This can be checked by logging into Medtech32 and selecting **Help ► About Medtech32** (see pre requisites above).
2. Visit our website at [www.medtechglobal.com](http://www.medtechglobal.com).
3. Select “New Zealand” in the region drop down (top right hand side of the window).
4. Select menu, **Medtech Online ► Medtech32 ► Downloads**. The New Zealand Medtech32 Updates page will be displayed.
5. Here you will find the **CPI Export and GMS Claims Update**.
6. In the **File Download Security Warning** dialogue box, select **Run**.
7. In the **Open File Security Warning Dialogue** box, select **Run** option.
8. The installation screen will appear.



9. The installation process will begin.
10. Once the update is completed, the following message will be displayed.



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# CPI Export and GMS Claims Update Details

## Clinical Event Export – Smoking Indicators

There have been some concerns highlighted to Medtech relating to the accuracy of some of the information that had been submitted for Smoking Indicators in the recent 1 July to 30 Sept CPI reports submitted to your PHO.

Medtech can confirm that there is an issue with the Medtech 32 Clinical Event Export which is related to the calculation of the screening term data where multiple smoking screening terms have been used. This update resolves these issues.

For those practices who have only ever used Read Codes to record smoking information, your data is correct.

For those practice who capture smoking data via screening terms, you may need to resend your Clinical Event Export to your PHO.

Please Note: You will NOT have to make any changes to the mapping in the Clinical Event Utility, unless advised by your PHO.

**Important Note: Your PHO will advise you if you need to resubmit your Clinical Event Export data and the date this is required. Please DO NOT make any changes or resend your data unless instructed by your PHO.**

## Finalised GMS Claim Totals

After running the Version 19.5 update, a number of practices have reported that their finalised GMS Claim totals have been incorrect and are in some cases showing inaccurate positive and negative balances.

This update will correctly calculate the GMS Claim totals for all claims affected, and will update all finalised claim transaction amounts for both paid and unpaid claims.

Please note the claimed amounts submitted are correct and therefore do not need any amendments made against them.

For further information on these new features, or any other queries regarding the CPI Export and GMS Claims Update, please contact Medtech Support on 0800 2 MEDTECH (633 832) - Option 1 or send us a fax, toll free on 0800 MEDTECH (633 832) or email: [nzsupport@medtechglobal.com](mailto:nzsupport@medtechglobal.com).