
Thursday, 23 September 2010

Dear Practice Manager,

Version 19.2 Build 2975 – Update

Medtech Global is pleased to advise that Medtech Version 19.2 is now available for General Release and can be downloaded along with the release notes from www.medtechglobal.com. Region: New Zealand ▶ Medtech Online ▶ Medtech32

Detailed below you will find all important and relevant information that you need to be aware of for the Version 19.2 Release. Please ensure that you have read the release notes and all supporting documentation as well as the information contained in this notification before attempting to run the Version 19.2 installation.

NOTE: Within the Release Notes there are a number of places where “**Configuration Requirement - Important Note:**” appears. Please pay particular attention to these sections.

This update contains the following items:

- Changes to Accommodate GST increase effective 1st October
- Enhancement to allow easier search and replacement of old medications during repeat prescribing.
- Changes to accommodate the new MSD Work Capacity Medical Certificate
- Clinical Event Export Utility changes for Smoking Indicators
- ACC Trigger Treatment changes
- Advanced Forms expiry renewal

Important Information

Changes to Accommodate GST increase effective 1st October

Finalise ALL outstanding claims on the close of business on the 30th September 2010.

Review the Service Utility post upgrade to ensure your Service fee amounts are correct and make adjustments as necessary.

On the 1st October review your GMS adjustment to ensure your patient fees are correct. You cannot do this prior to 1st October.

Do not alter any of your subsidy fees within Medtech32. We will provide you with an update that will work regardless of your Medtech32 version, as soon as the information on these changes is made available to Medtech.

Enhancement to allow easier search and replacement of old medications during repeat prescribing.

The Medication Alternative Utility will require a clinician to review the alternate list of medicines.

Clinical Event Export Utility changes for Smoking Indicators

The Clinical Event Export Utility will require some configuration by a Practice staff member to map the Smoking Status screening terms and associated Read Codes. This must be completed before running the Clinical Event Export Utility.

Installation Pre-Requisites

1. Your practice **MUST** be on **Medtech32 Version 19.0** or above. If you ARE NOT on Medtech32 Version 19.0, please **DO NOT** continue.
2. Ensure ALL users (including remote users) have logged out of Medtech32 and ALL scheduled utilities, backup or maintenance tasks that require access to the databases have been stopped.
3. Please ensure the Medtech32 Scheduler, NIR Directory Monitoring Utility, ACC Directory Monitor, Clinical Audit Tool Action Monitor and ManageMyHealth Online Appointments Manager are shut down prior to running the update.
4. Ensure the person(s) who will be performing the upgrade have read through all of the release documentation and installation instructions.
5. This update **MUST** be run on the Medtech32 Server and all users must be logged out of Medtech32.
6. Ensure ALL Briefcasing laptops with outstanding Briefcased data **MUST** be checked-in Prior To running the update.
7. This update must also be run on any laptop that is used for Briefcasing.

NOTE: ALL Briefcasing laptops **MUST** be updated to the same version and build as the Medtech32 Server.

Download Update

NOTE: This update **MUST** be run on a Server with Medtech32 installed and all users are required to be logged out of Medtech32. You are not required to run an Interbase Backup and Restore as part of this update.

1. Visit our website at www.medtechglobal.com.
2. Select New Zealand in region drop down (Top right hand side of the window)
3. Select menu, **medtech online > medtech 32 > downloads**. The New Zealand Medtech32 Update page will be displayed.
4. Here you will find '**Version 19.2 Build 2975 Update**'.

Weekend Support Service

To support you in the upgrade to Version 19.2 the Medtech Helpdesk will be open during normal business hours as well as over this weekend:

- Saturday 25th September/Sunday 26th September – 9.00am – 4.00pm
- If you require assistance with any UPGRADE issues for either v19, v19.1 and v19.2, then call our helpdesk on 0800 2 633 832 option 1
- Outside of normal business hours you may contact Medtech Support on the Pager Number: 026 116 986 and your call will be returned as soon as possible.
- If you require **ONLY** an Interbase (IB) key, then please contact our after-hours pager support number on 026 116 986

Kind Regards
Medtech Limited