

Medtech32 Interbase 2009 Client Installation Instructions

Technical Documentation



These Documentations contain important information for Medtech32.
Please ensure the Technical Documentations are circulated amongst all your IT staff and/or
IT service providers.
We suggest these should be filed safely for future reference.

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For further information on the Interbase 2009 Client Installation, please contact Medtech Support on 09 358 0116 (Option 1) or send us a fax, toll free on 0800 MEDTECH (633 832) or email nzsupport@Medtechglobal.com.

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Installation Pre-Requisites

1. Ensure the person(s) who will be performing the upgrade have read through the technical documentations provided on the Medtech Interbase 2009 Installation CD.

IMPORTANT: This documentation contains valuable information that, if not read, could seriously affect the upgrade progress and/or possible down time of your network.

2. Ensure you are ALWAYS logged onto Windows with administrative rights when performing ANY installation, update, or maintenance tasks.
3. To avoid unnecessary problems during installation, upgrade, or maintenance, preferably you should log onto Windows in Console Mode – i.e. not through Remote Desktop Connection, Terminal Services, or Citrix.
4. Ensure ALL users (including remote users) have logged out of Medtech32 and ALL scheduled utilities, backup or maintenance tasks that require access to the databases have been stopped.

Step 1 – Updating Interbase 2009 Client

Updating Interbase 2009 Client

1. Insert the CD into the CD drive
2. Browse to the **Setup.EXE** file – this file is located in the **IB2009\Installation Files \ Client Installation** directory on the Medtech Interbase 2009 CD.
3. Copy the **Setup.EXE** file and place it into the **MT32\IBCLIENT** folder on the server machine.

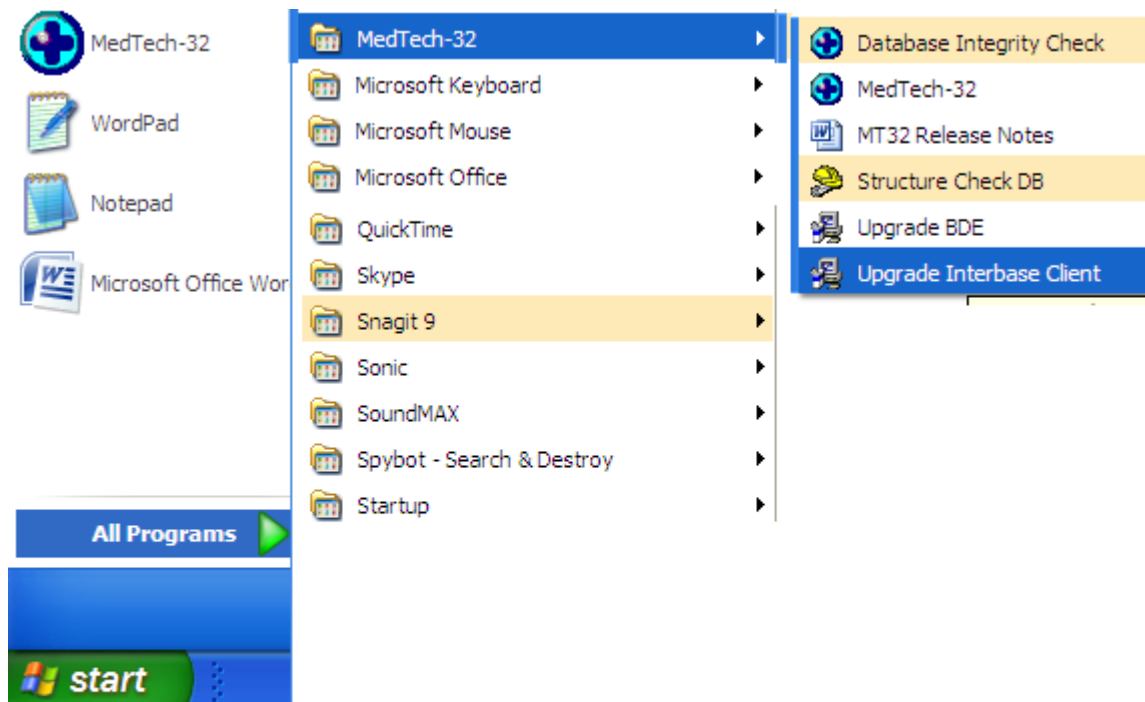
Note: It is suggested you rename the current Setup.exe to 2007 Setup.EXE or something similar before replacing the file. This is to allow rollback facility if required.

Step 2 – Installing Interbase 2009 Client

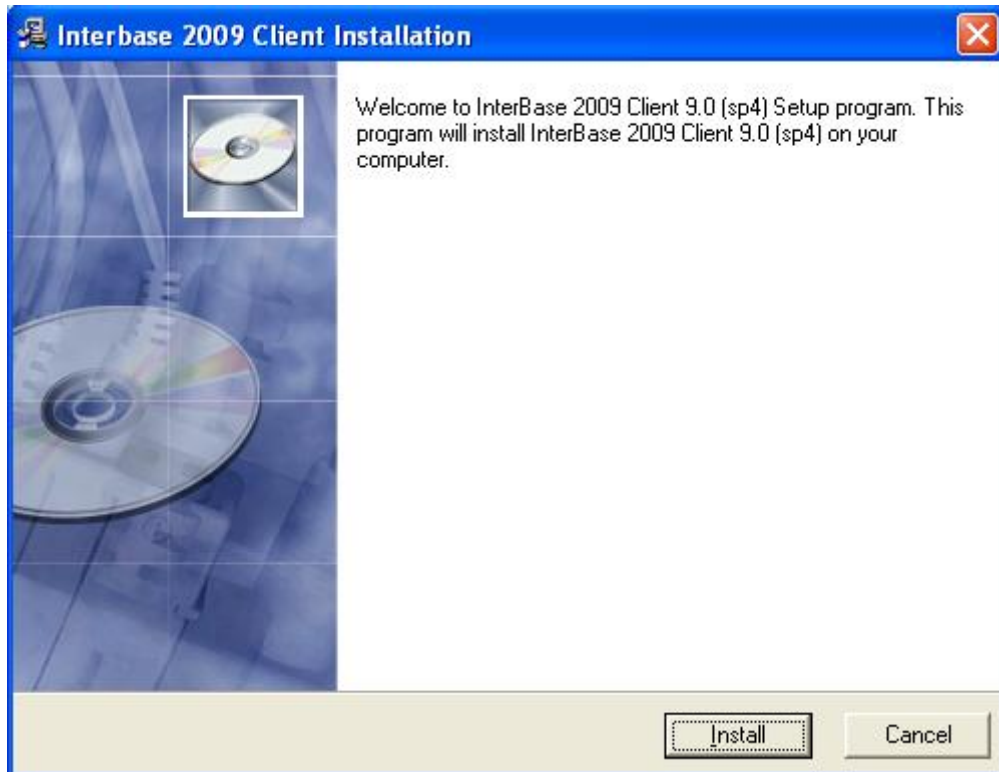
Installing Interbase 2009 Client

On each of the machines in the Practice, perform the following:

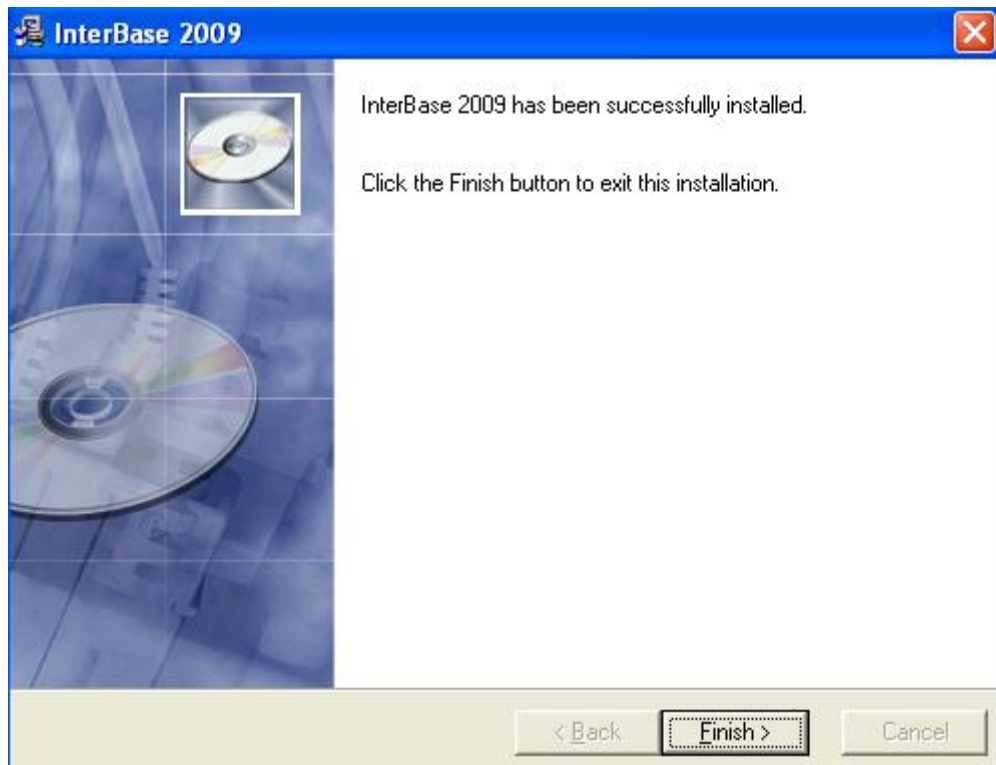
1. Go to Start\Programs\Medtech32\ Upgrade Interbase Client



2. The following screen will appear. Click on Install



3. The File will be copied to your computer
4. Once the installation is completed, the following screen will be displayed. Click on finish.



5. The Workstation will need to be rebooted once the installation is complete.

Should you have any questions with regard to the information contained in these Release Notes please don't hesitate to contact the Medtech Helpdesk on **09 358 0116 (Option 1 and follow prompts)**.