

# **Medtech32 Interbase 2009 Client Installation Instructions (Windows 7 Machines)**

## **Technical Documentation**



These Documentations contain important information for Medtech32.  
Please ensure the Technical Documentations are circulated amongst all your IT staff and/or  
IT service providers.  
We suggest these should be filed safely for future reference.

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For further information on the Interbase 2009 Client Installation, please contact Medtech Support on 09 358 0116 (Option 1) or send us a fax, toll free on 0800 MEDTECH (633 832) or email [nzsupport@Medtechglobal.com](mailto:nzsupport@Medtechglobal.com).

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## Installation Pre-Requisites

1. Ensure the person(s) who will be performing the upgrade have read through the technical documentations provided on the Medtech Interbase 2009 Installation CD.

**IMPORTANT:** This documentation contains valuable information that, if not read, could seriously affect the upgrade progress and/or possible down time of your network.

2. Ensure you are ALWAYS logged onto Windows with administrative rights when performing ANY installation, update, or maintenance tasks.
3. To avoid unnecessary problems during installation, upgrade, or maintenance, preferably you should log onto Windows in Console Mode – i.e. not through Remote Desktop Connection, Terminal Services, or Citrix.
4. Ensure ALL users (including remote users) have logged out of Medtech32 and ALL scheduled utilities, backup or maintenance tasks that require access to the databases have been stopped.

## Technical Pre-Requisites

Please review the following Technical prerequisites and ensure they are met prior to running Medtech 32 on Windows 7 and Interbase 2009.

- ▶ **Data Execution Prevention Settings** on the server. Clients must be edited to allow exceptions for the Medtech 32. This is required to be configured on the Server and Client with Windows 7 installed that will be Using Medtech 32 (see below for configuration).
- ▶ **User Account Control (UAC)** has to be turned off on the Server and client using Windows 7. (See below for configuration).

## Data Execution Prevention Settings

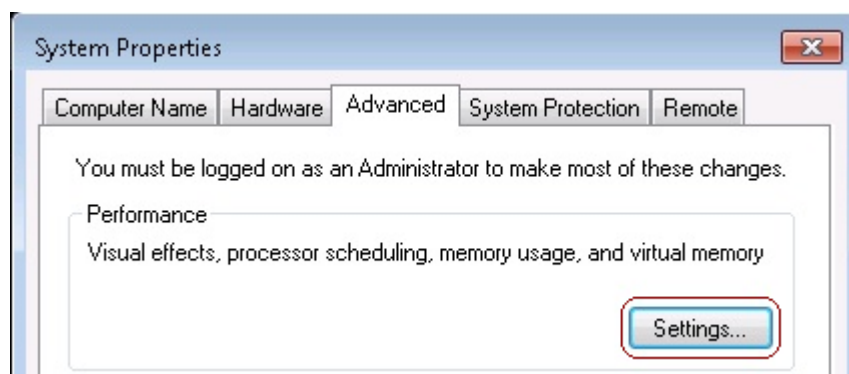
**Data Execution Prevention Settings** on the server must be edited to allow exceptions for the Medtech32 application. This is required to be configured on the Server and the Client machine that will be using Medtech32.

Follow the steps below to enable the necessary settings:

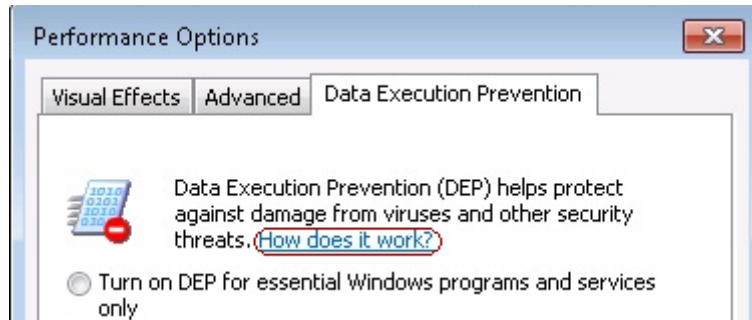
1. Navigate to *Start ▶ Control Panel ▶ System and Security ▶ System*
2. Click on the Advanced system settings on the left hand side



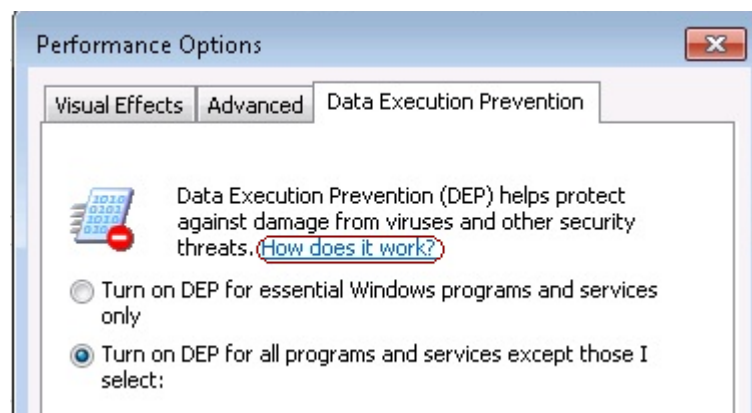
3. In the System Properties screen click on the Advanced Tab
4. Click on the Settings button for the Performance options



5. In the Performance Options screen click on the Data Execution Prevention Tab



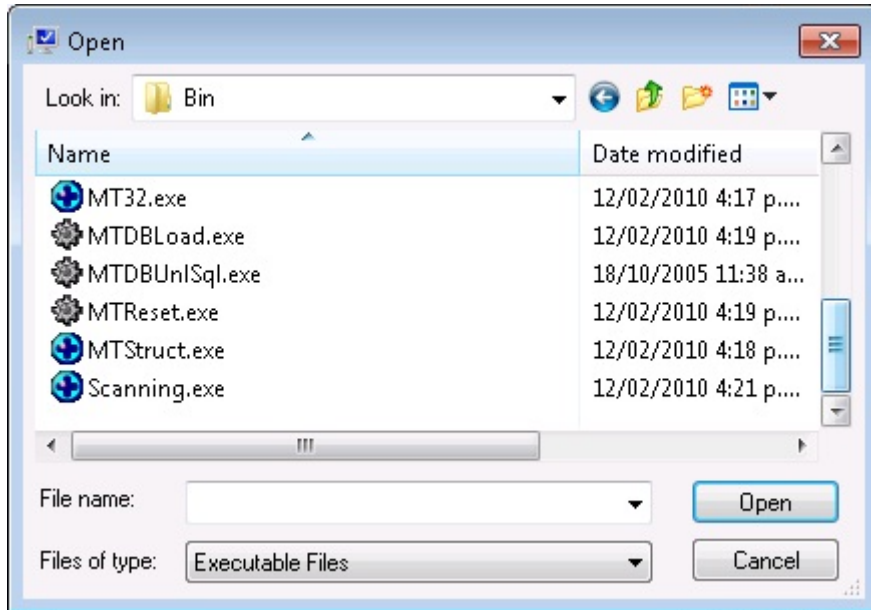
6. If not already selected select the second option in the screen "Turn on DEP for all programs and services except those I select:"



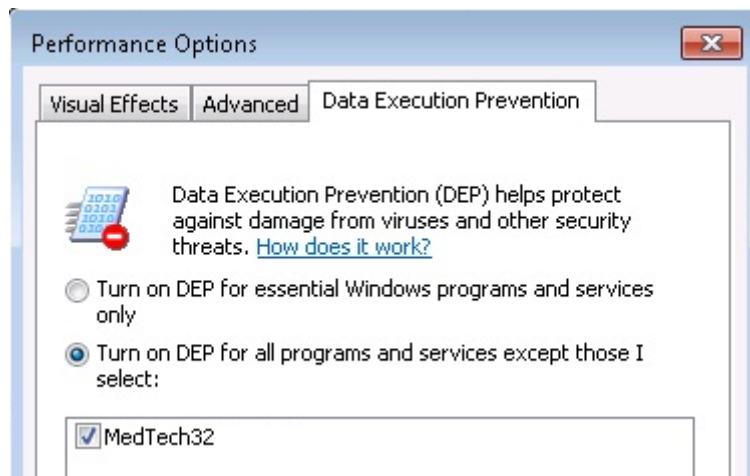
7. Click on the Add button at the bottom of the screen and browse to the MT32 installation directory on the server

**[The installation directory is usually the C Drive. Ensure you are not browsing through a mapped network drive]**

8. if it's the client install browse to the mapped drive pointing to the Medtech install on the Server. This is standard in all Client Installations and is usually pointed to an M:\ by default.



9. Select and Add Medtech32 to the exclusion list.



10. Click on Apply and OK to save the settings.

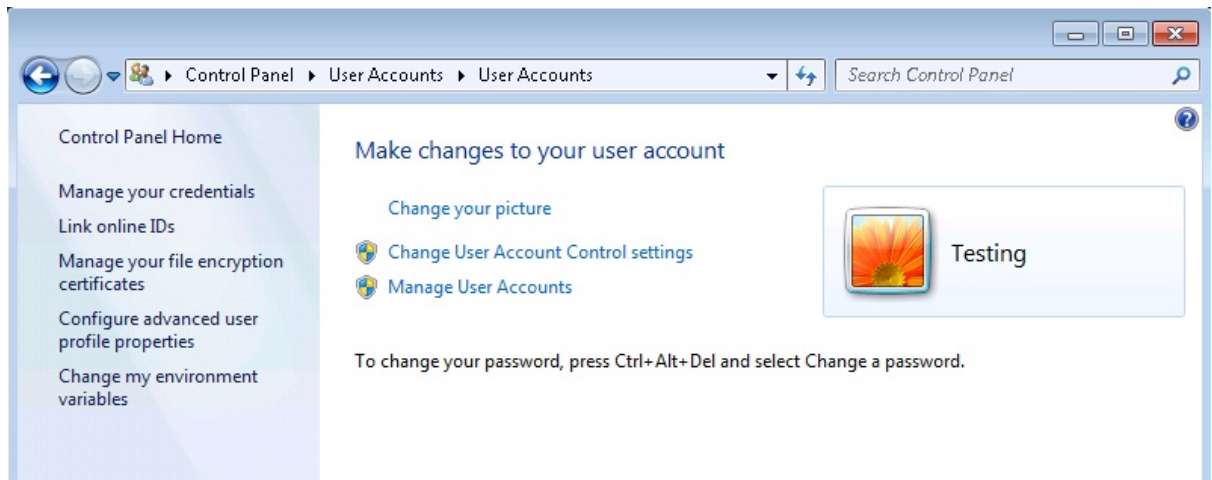
11. The Workstation should now be rebooted to ensure that the setting changes take effect.

## User Account Control (UAC)

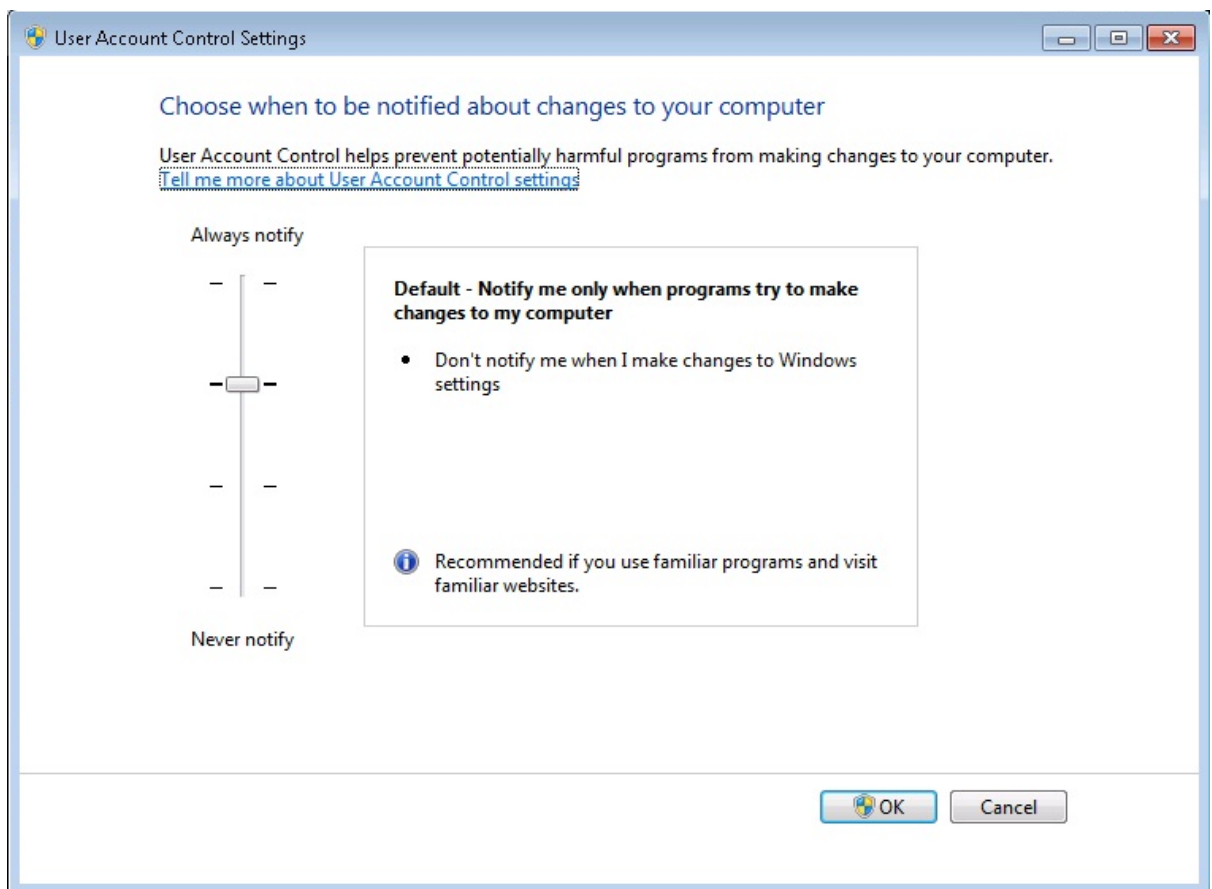
User Account Control on the server and the workstation must be edited to turn the User Control off.

Follow the steps below to enable the necessary settings:

1. Navigate to *Start* ▶ *Control Panel* ▶ *User Accounts*



2. Notify on the changes made on the programs



## Step 1 – Updating Interbase 2009 Client

### Updating Interbase 2009 Client

1. Insert the CD into the CD drive
2. Browse to the **Setup.EXE** file – this file is located in the **IB2009 \Installation Files\Client Installation** directory on the Medtech Interbase 2009 CD.
3. Copy the **Setup.EXE** file and place it into the **MT32\IBCLIENT** folder on the server machine.

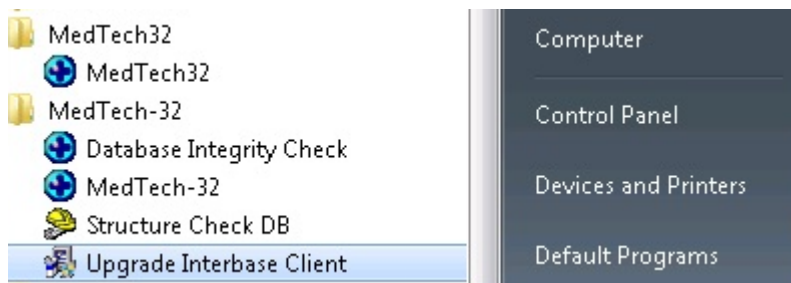
**Note:** It is suggested you rename the current Setup.exe to 2007 Setup.EXE or something similar before replacing the file. This is to allow rollback facility if required.

## Step 2 – Installing Interbase 2009 Client

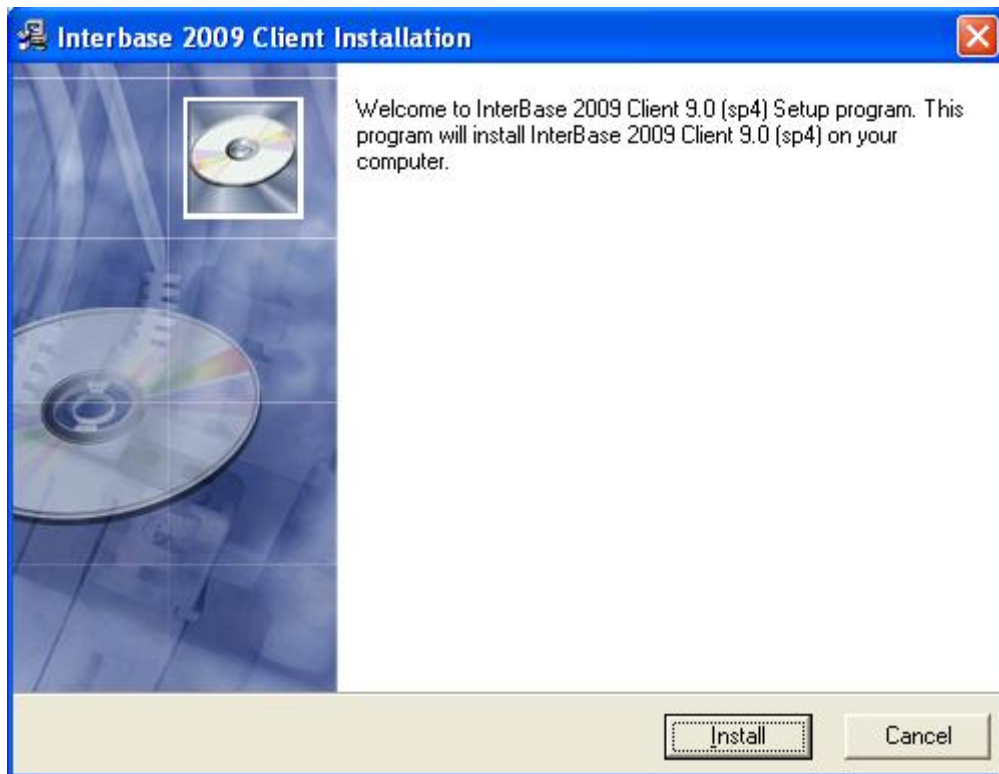
### Installing Interbase 2009 Client

On each of the machines in the Practice, perform the following:

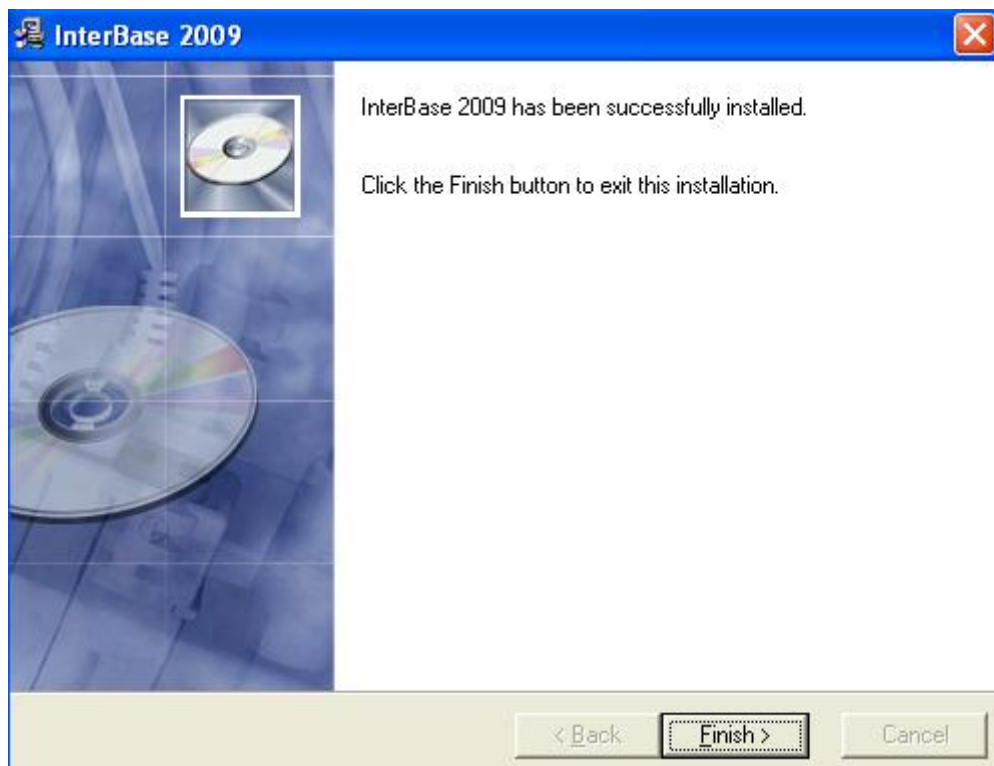
1. Go to Start\Programs\Medtech32\ Upgrade Interbase Client



2. The following screen will appear. Click on Install



3. The File will be copied to your computer
4. Once the installation is completed, the following screen will be displayed. Click on finish.



5. The Workstation will need to be rebooted once the installation is complete.

Should you have any questions with regard to the information contained in these Release Notes please don't hesitate to contact the Medtech Helpdesk on **09 358 0116 (Option 1 and follow prompts)**.