



**Medtech32
Version 7.1.0Build 2540
Release Notes**



These Release Notes contain important information for all Medtech32 users and IT support personnel.

Please ensure they are circulated amongst all your staff. We suggest these should be filed safely for future reference.

Table of Contents

For further information on this release, or any other queries regarding the Version 7.1.0 Build 2450 Update, please contact the Medtech Helpdesk on 1800 148 165 → Option 1 → Option 1, or email ausupport@medtechglobal.com.

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Version 7.1.0 Release Notes

The following items have been released to sites as Version 7.1.0 Build 2450.

This update provides Medtech sites with a large number of resolutions for historical issues.

Installation Pre-Requisites

1. Ensure the person(s) who will be performing the upgrade have read through the documentation provided including the release notes and installation instructions.

IMPORTANT: This documentations contains valuable information that, if not read, could seriously affect the upgrade progress and/or possible down time of your network.

2. Ensure you are ALWAYS logged onto Windows with administrative rights when performing ANY installation, update, or maintenance tasks.
3. Ensure ALL Briefcasing laptops with outstanding Briefcased data MUST be checked-in Prior To running the update.
4. Ensure the minimum version and build requirements are met.
5. Ensure a SUCCESSFUL Database Maintenance has been performed on ALL databases recently.
6. Ensure you have a COMPLETE backup of the MT32 directory, and ALL databases located in the MT32\Data directory.
7. Ensure ALL users (including remote users) have logged out of Medtech32 and ALL scheduled utilities, backup or maintenance tasks that require access to the databases have been stopped.

NOTE: ALL Briefcasing laptops MUST be updated to the same version and build as the Medtech32 Server.

Installation Instructions

- Please note that the installation of Medtech32 Version 7.1.0 may take **CONSIDERABLY LONGER** than other Medtech32 upgrades in the past, due to changes made to the database structure in order to resolve some of the various errors reported by users.
 - Please **ONLY** run the Upgrade when your site is not required to be up and running in a short amount of time. It is recommended to run the Upgrade **afterhours** or on the **weekend** where you would have **ADEQUATE TIME** to complete the Upgrade.
 - **The amount of time required to run the Upgrade is dependent on the specification of your server and the size of ALL databases.**
1. Ensure that you are running Version 7.0.0 (any build) or higher of Medtech32. This can be checked by logging into Medtech32 and selecting Help ? About Medtech32.
 2. Visit our website at www.medtechglobal.com
 3. Select **Region: Australia** from the Region dropdown list on the top right corner of the screen. The Australian Home Page will be displayed.
 4. Select from the Top Menu, **medtech online ► medtech32 ► downloads**. The Australian Medtech32 Downloads page will be displayed.
 5. Here you will find the **Version 7.1.0 Build 2450 Update (July 2009)** Update and the Release Notes.
 6. Save the file to your desktop or other folder.
 3. Double Click on the file to run.
 4. The update will then begin to install.
 8. Once installation has completed a message will be displayed to advise of successful installation.

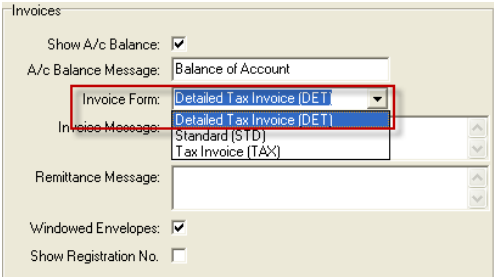
Setup

Account Group

Setup ▶ Accounting ▶ Account Group

A new Invoice Type has been added to the Invoice Form drop down on the Invoices Tab in the Account Group Setup.

The new Invoice Form 'Detailed Tax Invoice' when used will print a new Invoice Format for Private Invoices with additional information.



Provider: System Administrator
 Number: 000000Y
 ABN:

Patient: Ms Sherry Sales

Health Fund Membership No: 12345678 Expiry Date: 30 Apr 2009
 Medicare No: 0000 00000 0 3 Expiry Date: 30 Apr 2009

Service Date	Description	Item	Qty	Fee	GST
01/07/2009	Level B Surgery Consultation	23	1	45.00	
01/07/2009	Medicare Plus Item	109	1	0.00	
01/07/2009	Level B Surgery Consultation	23	1	45.00	
01/07/2009	Medicare Plus Item	109	1	0.00	
Total Value exclusive of GST:				90.00	
GST:				0.00	
Total Price inclusive of GST:				90.00	
Balance Outstanding:				90.00	
Balance of Account:				1037.50	

Outbox

Setup ▶ In/Outbox ▶ Outbox Documents

Medtech Australia currently has a list of hard coded document codes. There is currently nothing stopping users adding a new document code that has the same name as a hard coded one, which has been causing issues with opening documents once created for a patient.

The following document codes will no longer be able to be used by a site when adding a new document to the Outbox Document setup.

- Document Code for e Clinic : 'EREQ'
- Document Code for NSWWC : 'NSWWC'
- Document Code for QLWC : 'QLWC'
- Document Code for SAWC : 'SAWC'
- Document Code for TMWC : 'TMWC'
- Document Code for VICWC : 'VICWC'
- Document Code for WAWC : 'WAWC'
- Document Code for PMS : 'PMS'
- Document Code for GDS : 'GDS'
- Document Code for MMSE : 'MMSE'
- Document Code for HAPA : 'HAPA'
- Document Code for HAPR : 'HAPR'

Document Code for ACP : 'ACP'
Document Code for MDCP : 'MDCP'
Document Code for DCP : 'DCP'
Document Code for RM : 'RM'
Document Code for NUT : 'NUT'
Document Code for PHC : 'PHCCP'
Document Code for ANTENATAL : 'OGAV'
Document Code for POST_NATAL : 'OGPN'
Document Code for PREGNANCY : 'OGPD'
Document Code for PRG_OUTCOME : 'OGPO'
Document Code for OBSTETRIC_HISTORY : 'OGOHO'
Document Code for LTMC : 'LTMC'

Consultation Types

Setup ▶ Clinical ▶ Consultation Type

When inactivating a Consultation Type from within the Consultation Type Setup screen it was showing as a value to be selected in the New Consultation Screen.

This issue has been resolved and when inactivated the Consultation Types will no longer be shown as available.

Title

Setup ▶ Patient Register ▶ Title

When inactivating a Title from within the Title Setup screen it was showing as a value to be selected in the Patient Register Screen.

This issue has been resolved and when inactivated the Title will no longer be shown as available.

Patient Search

Patient Search

Patient ▶ *Search*

When you search for a patient and right click to choose **print** to print the list there were some issues and errors reported by sites.

These have been resolved and users can now **Right Click** and **print** the results in the Patient Search screen.

Patient Register

Patient Register

Module ▶ *Patient Register*

DVA Card Expiry

When a patient has a Medicare Card Number/Expiry Date and a DVA Card Number/Expiry date entered into the Patient Register and their Payment Level is set to **Repat**, the DVA Card Number and Expiry Date should appear on the Patient Palette.

Previously only the DVA Card Number would be displayed. The Expiry Date that shows is the date for the Medicare Card Number *not* the DVA Card Number.

This issue has been resolved and now when the above criteria are met, the DVA Card Expiry is shown to the user on the palette.

Postal Address

If a patient's postal street address was greater than 30 characters, when printing the Recall Contact List and the "Also Print Postal Address of Patient" is ticked, a **Size Mismatch** error was occurring.

This issue has been resolved.

Medicare Card Expiry Dates

In the patient register the Medicare Card expiry field was not reading dates correctly for 2010+ dates. If the date was typed in, instead of using the drop down arrow, e.g. if "0308" is entered, the date reads correctly as March 2008. If "0310" is entered, the date reads as March 1910.

This issue has been resolved and dates of 2010+ will be calculated correctly.

Patient Preferred Name

Previously when a patient was created without a preferred name, and then a preferred name is added to their profile, and an appointment is created, the patient's first name rather than preferred name would be displayed.

However when a patient is created with both First name and Preferred name and then an appointment, the patient's Preferred name, rather than the First name will be displayed.

Patient Palette

At times, logging-off and logging-on to Medtech was causing the Patient Palette to be hidden under the Toolbar.

This issue has been resolved.

Accounts

Derived Fee Calculations

In some instances the Derived Fees were not being calculated correctly for some Payment Levels, requiring the user to manually update the fees.

This issue has been resolved.

Number of Patients in Private Invoices

When invoicing a Derived Fee for Private Payment Types the “Number of Patients” value was in some cases being dropped from the Invoice once saved.

This issue has been resolved.

When Seen Date

In some instances when entering a “When Seen date” different to the Invoice Date, the data was being incorrectly stored in the database, although the Invoice looked correct to users.

This issue has been resolved.

0.01c Invoices

Previously when creating an invoice for a patient with a 0.01 cent amount, the invoice is reflected in the patient account screen correctly, but not viewable in the new payment screen.

This issue has been resolved.

Quantity Based Services

When billing a quantity based service, the amount next to the item was updating, however the amount shown at the bottom of the screen was not updating, until you went to the next line or updated some other detail (eg payment level).

This issue has been resolved.

Referrals Dropping out of Invoices

When a provider had selected to default all invoices to Specialist, and the patient was invoiced under their "Default Payment Level" the Referral was being dropped out of the invoice on saving.

This was also causing issues in transmission to Medicare.

This issue has been resolved.

Quick Bill

When invoicing a **Quick Bill** with Multiple Services, on opening the Invoice screen, each service item was added to the Invoiced Services Grid with a blank service in between each line.

This issue has been resolved.

Auto Service for Under 16's

When invoicing an Under 16 patient for Bulk Bill or REPAT services and where the Location had been set to "Auto Add", the service items were not showing correctly when opening the screen unless the user clicked in the "Invoiced Services grid".

This issue has been resolved.

Medicare Concession Card Prompt

When invoicing, the "Medicare Concession Card prompt" was being displayed to the user on **New**, **View** and **Modify** invoice screens.

This issue has been resolved.

Account Resolution and Outstanding Payments

A number of issues identified with Patient Transactions relating to the Back Dating of Invoices and deletion of Credit Notes and Refunds have been resolved.

For further information on these problems and the causes of them, please contact Medtech Support.

Patient Account

Printing Assignment Forms

Currently if the user chooses the "Print All Assignment Forms" option in the Patient Account screen the assignment form that prints out is only for the Invoice highlighted on the Patient Account screen.

This issue has been resolved.

Clinical

Inbox

Module ▶ Inbox ▶ Patient Inbox

Module ▶ Inbox ▶ Provider Inbox

Formatting of HL7 Messages

Formatted Text fields in **HL7 messages** were being ignored in the "inbox document creation" process, leading to the document being incorrectly formatted.

This issue has been resolved.

HL7 files containing multiple results

HL7 files containing multiple results were being imported twice into the Provider Inbox.

This issue has been resolved.

Sorting by Date Collected and Date Requested

When trying to sort Inbox records by clicking on the "Date Requested" header or the "Date Collected" header, records were not being sorted correctly.

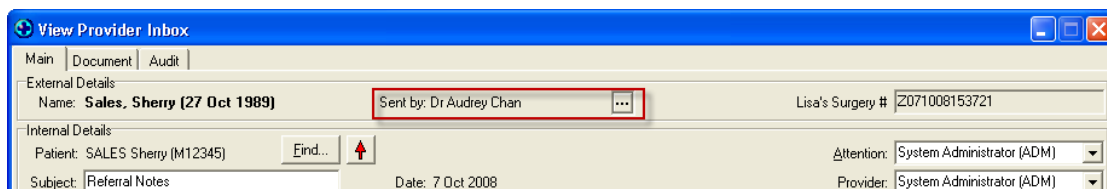
This issue has been resolved.

Referral Message Folder

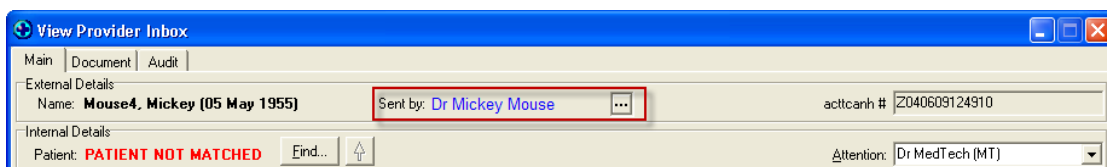
When a referral message (REF type) is received in the Message Transfer Utility, the referral is saved to the LAB document folder by default. This has now been updated and REF Type messages will be placed in the REF document folder on import.

Displaying of Sender Details

Where the sender of an Inbox message can be identified and matched to a provider in the address book in Medtech, the Provider Inbox screen will now show the “Sent By: provider” in a field in the Inbox Message Header.



Where the sender can be identified but cannot be matched to a provider in the address book in Medtech, the “Provider Inbox” screen will show the “Sent By: provider” in the field in the Inbox Message Header, however it will be displayed in **Blue text**. The user then has the ability to click on the Ellipsis button to match the provider to someone else in the address book of the practice.



Consultation

Module ▶ Clinical ▶ New Consultation

Blank Lines added to Consultation Screen

When losing focus on the “New Consultation screen” and clicking on any other screen in the application, where there was no data entered into the Consultation Fields blank spaces were added to the Daily Record.

This issue has been resolved.

“Print All” option on the Consultation Screen

When selecting the **Print All** option in the Consultation screen, all medication and documents that are ticked in the details section of the consultation notes should be printed.

Currently medications are being printed correctly, but not all the documents, - even if several are ticked - are being printed.

This issue has been resolved.

Provider Details assigned to Consultations

When logging-on as one provider and completing a consultation for the patient, then logging-in as another provider and completing a consultation - when selecting "Yes" to start a new consultation, the provider in the consultation screen will show as the first provider and needs to be changed to the second doctor manually.

This issue has been resolved.

Outbox

Module ▶ Outbox ▶ New Document

Merge Field Font Size

It has been reported by multiple sites that the Font Size for Merge Fields does not retain its settings properly in a Text format Outbox Template.

This issue has been resolved.

Outbox Document Formatting

Currently if users copy the contents of an existing Outbox Text document then paste the contents into a new Outbox Text document, all font and layout formatting were lost.

This issue has been resolved.

PROV_QUAL merge field formatting

The Provider Qualifications merge field outputs the qualifications with the first letter in upper case and the remainder in lower case regardless of how they have been entered into the Provider Setup

This issue has been resolved.

NSW Workers Compensation Form – Time Values

Currently the NSW Workers Compensation Forms "Fitness for Work tab" only allows whole number increments - i.e. does not allow 0.5 or any decimal number entered. The user can enter the value, however it is removed on saving of the form.

This issue has now been resolved.

NSW Workers Compensation Form - Declaration

The spelling of the work insurer has been corrected.

SA Workers Compensation Form – Provider List

The list of Exempt Employers has been updated in the "SA Workcover Form."

SA Workers Compensation Form – Reprinting from Outbox

Some users have had difficulty in reprinting the SA Workcover form from the Patient Outbox once created.

This issue has been resolved.

SA Workers Compensation Form – Printing Copies

Some sites have reported issues with printing multiple copies of the SA Workcover form and also issues with printing multiple copies and everything printed after the Workcover form also being produced as multiple copies.

These issues have been resolved.

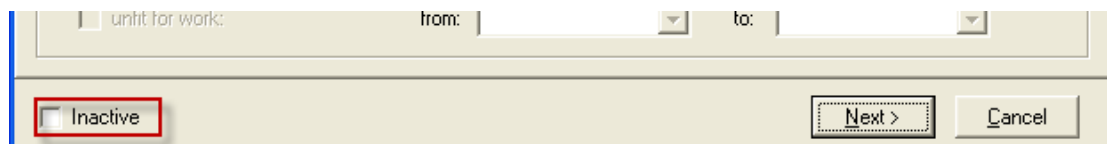
SA Workers Compensation Form – Printer Selection

Some sites have reported issues with the printer selected in the **Document Defaults** under **File > Print Setup** dropping out once selected.

This issue has been resolved.

SA Workers Compensation Form – Inactivation

Users now have the ability to inactivate an SA Workcover Form completed for a patient if needed.



SA Workers Compensation Form – Inactivation

Users have reported that when reprinting a PMC the Medical Practitioner details are over-written with the details of the staff member that has logged on to the database.

This issue has now been resolved.

Screening

Module ▶ Recall/Screening ▶ Patient Screening

ICPC Screening Mapping

When a Screening Measurement of Type "Combo" or "Tick Box" has a Choice mapped to an ICPC code, and the Screening Measurement has the **Update** checkbox ticked under "setup", the mapping was not saving correctly and resulted in an error.

This issue has been resolved.

Multiple Screening Terms

Currently where a practice has set up screening terms with multiple entries to manage complex measurements, print outs when merged into "Outbox documents" have had some issues. They have printed without any reference to the field in the screening term they are associated with. For example a vision acuity screening term with left and right measures will print out as 6/6/6/6/6/6/6/6/5/6/4/6/5/6/6/6 in an outbox document.

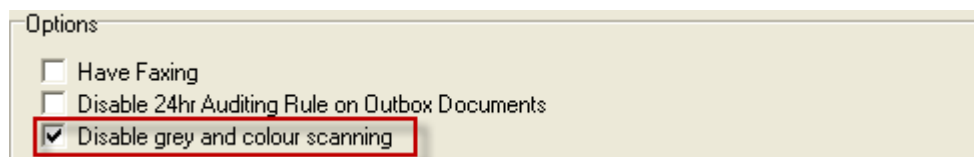
This issue has been resolved and items will now print out with a reference to the relevant Screening Term for example: Acuity 12/12/12/12.

Scanning

Scanning

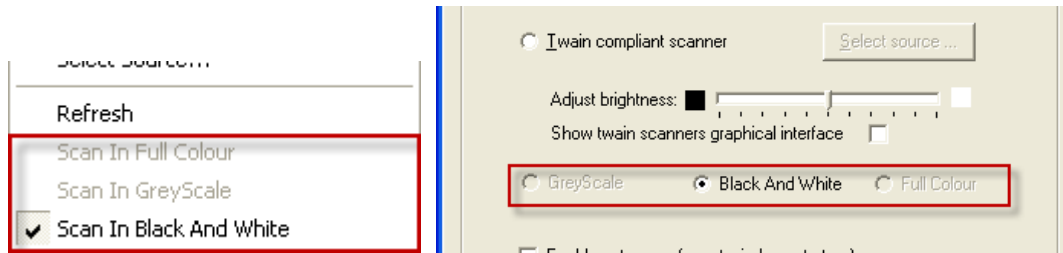
Module ▶ Inbox ▶ Scanning

An option has been added to the **Location Setup > Documents tab** called 'Disable grey and colour scanning'



When this option is selected, the user will only ever be able to select to scan documents into the Medtech database in Black and White and will not have the ability to scan in other settings.

When this option is ticked the menu items for Colour and Greyscale scanning will be disabled, as well as the radio buttons for selection on the **Scanning > Select Source screen**.

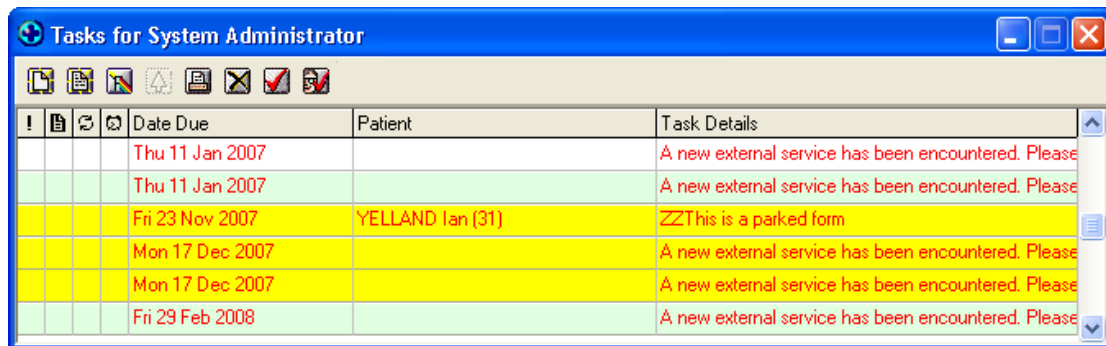


Tasks

Tasks

Module ▶ Task Manager

Users can now use the **SHIFT key** (held down) to select multiple items in the Task Manager window for deletion.



Utilities

Account Verify

The Account Verify Utility has been temporarily removed from the Medtech32 application whilst changes are being made to it.

If you require the use of this utility whilst the changes are being made, please contact Medtech Support.

SMS Transmissions

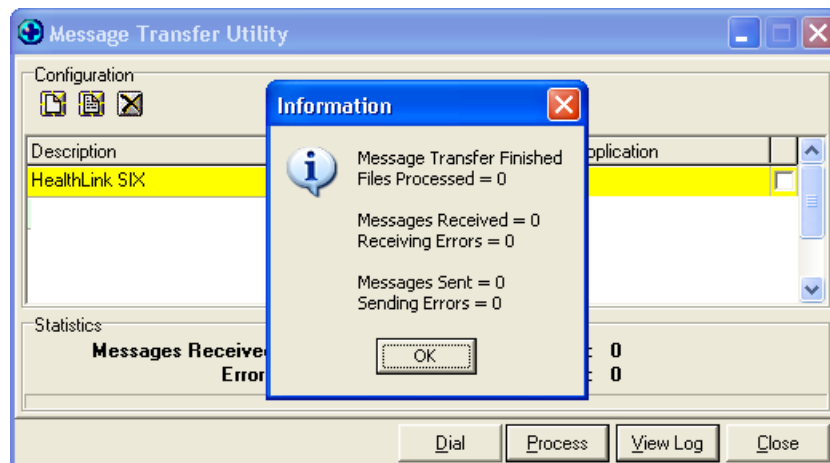
The SMS Utility has been updated to allow it to be run automatically via the Medtech Scheduler.

E Clinic E Request

The E-Clinic E-Request form has been updated to included changes in the latest E Request Release.

Message Transfer Utility

The Message Transfer Utility when run will now enable the user to see the status of files imported, sent and rejected.



JPEG Converted Scanned Image Printing

In a few instances sites that had converted to Medtech with a large number of scanned images had a special conversion processed to change all scans to JPEG images to reduce the size of their databases.

After upgrade to 7.0 these images were no longer able to be printed in the "Inboxes" of patients.

This issue has now been resolved.

Other

Access Violations

Full resolution has been implemented for the Access Violations identified by some users in the Accounting Module.

Practices should no longer encounter any access violations within the Accounting Module.

Should you require any assistance, please do not hesitate to contact the Medtech Helpdesk on 1800 148 165 → Option 1 → Option 1.