



Medtech32 Australia
Version 7.4.0 Build 2857 Update

Release Notes



These Release Notes contain important information for all Medtech32 users.
Please ensure that they are circulated amongst all your staff.
We suggest these should be filed safely for future reference.

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For further information on this release, or any other queries regarding Medtech32 Version 7.4.0 Build 2857 Update, please contact the Medtech Helpdesk on 1800 148 165, or email ausupport@Medtechglobal.com.

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Prerequisites

Please review the following pre-requisites and ensure they are met prior to running the Update:

- Ensure the minimum version and build requirements are met.

IMPORTANT NOTE


Your practice MUST be on Medtech32 VERSION 7.3.0 BUILD 2686 OR ABOVE to install this Update. If you ARE NOT currently on this version or higher, please DO NOT continue.

This can be checked by logging into Medtech32 and selecting *Help ► About Medtech32*.

- Ensure the person(s) who will be performing the upgrade have **READ THROUGH** this release notes.

IMPORTANT: This document contains valuable information that, if not read, could seriously affect the upgrade process and/or possible down time of your network.

- Ensure you are ALWAYS logged onto Windows with **ADMINISTRATIVE RIGHTS** when performing ANY installation, update or maintenance tasks.
- Ensure ALL Briefcasing laptops with **OUTSTANDING** Briefcased data are **CHECKED-IN** prior to running the update.
- Ensure a **SUCCESSFUL** Database Maintenance has been performed on ALL databases.
- Ensure you have a **COMPLETE** backup of ALL databases located in the MT32\Data directory.
- Ensure ALL users (including remote users) have **LOGGED OUT** of Medtech32 and ALL scheduled utilities, backup or maintenance tasks that require access to the databases have been **STOPPED**.

NOTE: This also applies to the Clinical Auditing Tool. The CAT Action Monitor **MUST** be stopped on ALL computers by right clicking on the CAT Action Monitor icon  in the Windows System Tray, then left clicking on the **Exit** option.

Introduction

This release notes provide an overview on how to install the Medtech32 Version 7.4.0 Build 2857 Update, and what changes and enhancements are included in the Upgrade.

NOTE: Please ONLY run the Upgrade when your site is not required to be up and running in a short amount of time. It is recommended to run the Upgrade afterhours or on the weekend where you would have ADEQUATE TIME to complete the Upgrade.

NOTE: The amount of time required to run the Upgrade is dependent on the specification of your server and the size of ALL databases.

IMPORTANT NOTE

WARNING: It is HIGHLY recommended to employ ONLY qualified system engineers when performing ANY installation and upgrade. The consequences of ruining a database during upgrade could possibly lead to data corruptions, and as a result – data loss and systems downtime.

If in doubt, please consult with your IT technician/service provider, or contact one of the Medtech Channel Partners listed on our web site:

<http://www.medtechglobal.com/aus/medtech-online-au/support-3.html>

IMPORTANT NOTE FOR BRIECASING

ALL Briefcasing laptops MUST ALWAYS be on the SAME VERSION AND BUILD as the "main" Medtech32 Server. **Otherwise data corruptions and thus data loss might occur during check-ins and check-outs.**

You MUST install this Update separately on EACH Briefcasing laptop by following the same instructions in the "Installation" section below.

IMPORTANT: Once you have SUCCESSFULLY updated the Briefcasing laptops to the SAME version and build as the Medtech32 Server, you MUST then perform a **COMPLETE CHECK-OUT** on EACH Briefcasing laptop.

Installation

The Medtech32 Version 7.4.0 Build 2857 Update must be run on the Medtech32 Server machine. The following procedures ONLY need to be run ONCE for EACH practice (or once per server if your practice has multiple servers).

NOTE: If you are uncertain which computer is the Medtech32 Server, please contact your IT technician or service provider who has performed the Medtech32 installation and/or upgrade.

1. Please visit our website at www.medtechglobal.com.
2. Select **Region: Australia** from the Region dropdown list on the top right corner of the screen.



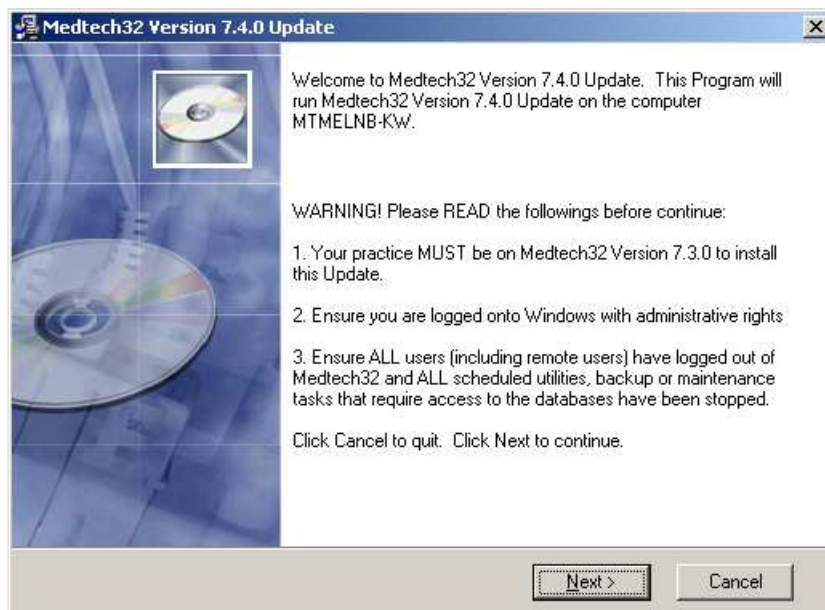
The Australia Home Page will be displayed.



3. Select from the Top Menu, **medtech online ► medtech32 ► downloads**. The Australia Medtech32 Downloads page will be displayed.

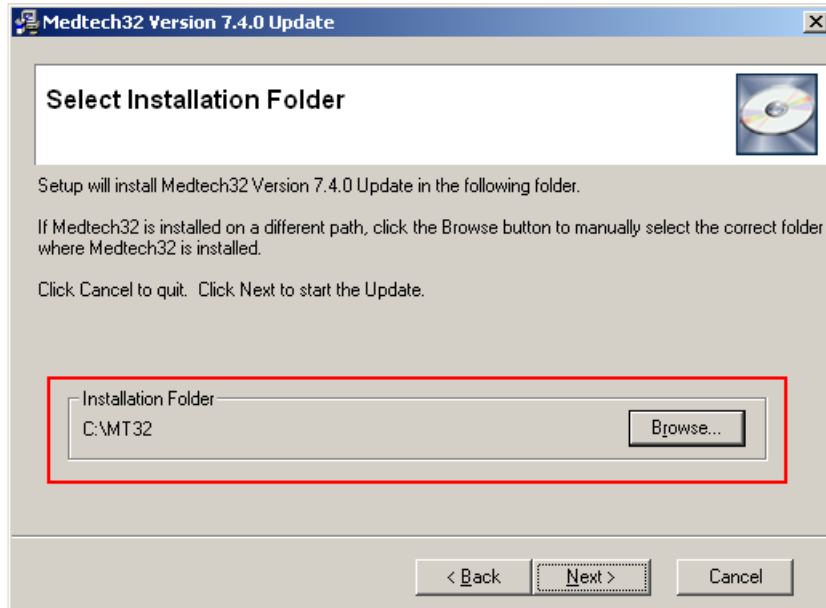


4. Here you will find the **Version 7.4.0 Build 2857 Update**.
5. Click on the Link **Version 7.4.0 Build 2857 Update**.
6. If the File Download Security Warning dialogue box appears, select the **Run** option.
7. If the Open File Security Warning dialogue box appears, select the **Run** option.
8. The Update will then begin to run.



Click on the **Next** button to continue.

9. The **Select Installation Folder** screen will be displayed:

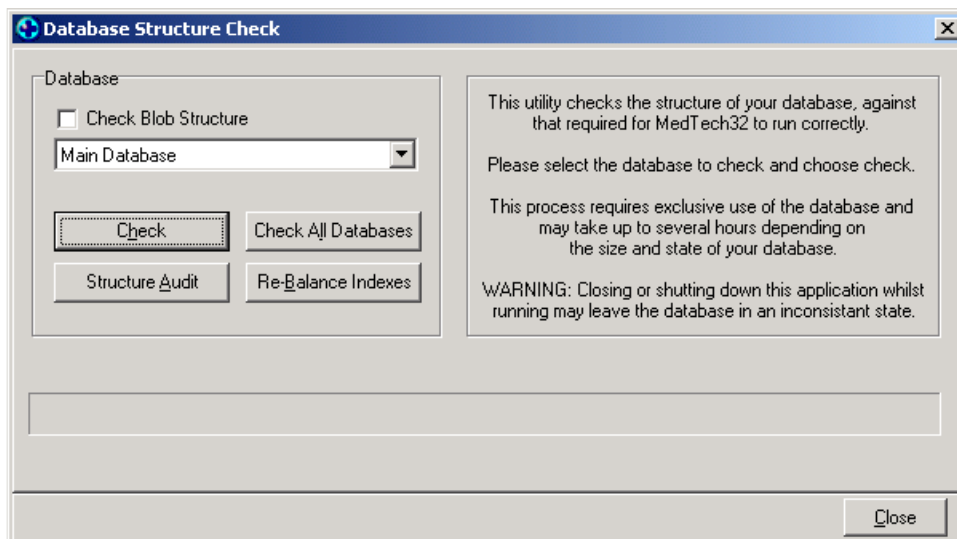


If Medtech32 is installed on a different path, you **MUST** click on the **Browse** button to manually select the correct **Installation Folder** where Medtech32 is installed.

NOTE: If you are uncertain where Medtech32 is installed, please contact your IT technician or service provider who has performed the Medtech32 installation and/or upgrade.

Click on the **Next** button to begin the upgrade.

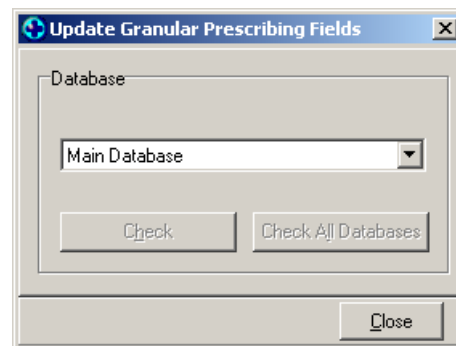
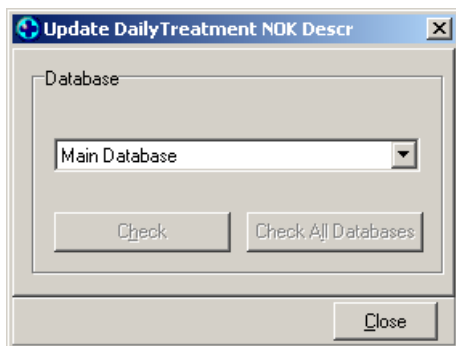
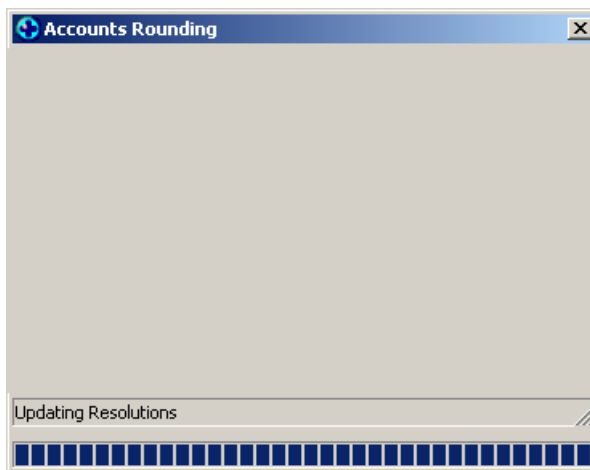
10. During the upgrade process, the **Database Structure Check** utility will appear few times to upgrade the databases:



WARNING: DO NOT close the **Database Structure Check** utility when it is half-way upgrading the databases – doing so could damage your databases.

WARNING: If you encounter ANY errors during **Database Structure Check**, please LOG the exact errors you have encountered, and contact MedTech Helpdesk for assistance.

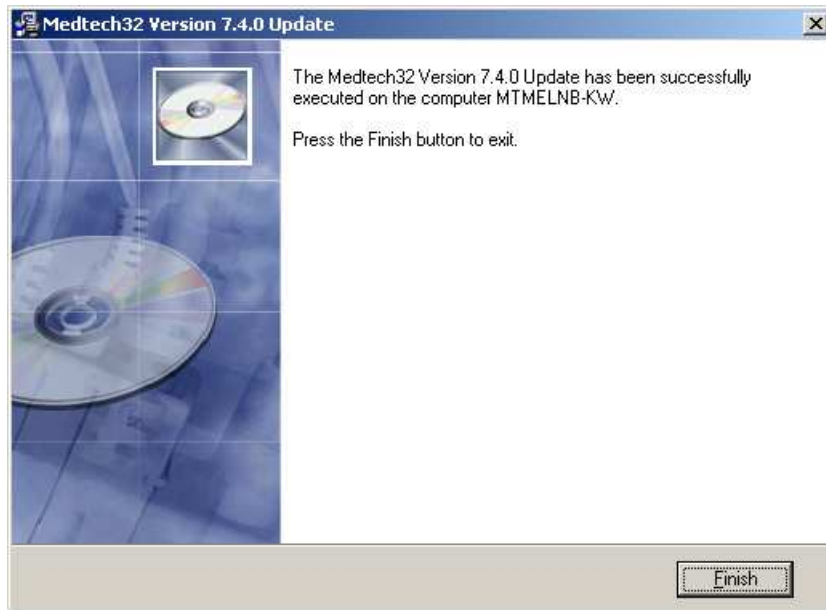
11. During the upgrade process, the following utilities will each be run once to upgrade the databases:



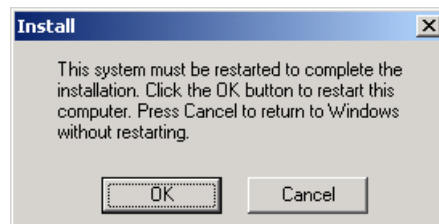
WARNING: DO NOT close any of the above utilities when it is half-way upgrading the databases – doing so could damage your databases.

WARNING: If you encounter ANY errors while any of the above utilities is running, please LOG the exact errors you have encountered, and contact MedTech Helpdesk for assistance.

12. Once the Update is completed, the following screen will be displayed. Click on the **Finish** button to exit the Update.



13. The following screen might appear after the installation is completed:



Click on the Button **OK** to restart Windows to ensure the any files being locked by Windows during the installation will be updated after the reboot.

Items Addressed in this Update

The following items have been addressed in this update.

Patient Account

Invoice/Payment Resolution not deleted upon Refund

An issue had been identified where a Payment is refunded, the Resolution(s) between the Payment and any associated Invoice(s) was not deleted. As a result, the full amount of the Payment was incorrectly linked to both the Refund as well as the associated Invoice(s) at the same time.

This had been resolved. The Resolutions(s) between the Payment and any associated Invoice(s) will now be deleted properly once the Payment has been refunded.

Invoice OK Button can be executed more than once

An issue had been identified where a new Invoice was being saved, especially in system environment with slow network and/or under-spec computers, the user could click or press Enter on the **OK** button more than once while waiting for the Invoice to be saved. As a result, the Outstanding Amount of the Invoice was multiplied by the number of times the **OK** button had been clicked or pressed Enter on.

This had been resolved. When saving a new Invoice, the ability to click or press Enter on the **OK** button more than once has now been removed to prevent the Outstanding Amount from multiplying.

Invoice/Payment Resolution orphaned upon Modify

An issue had been identified where both the Account Holder and the Invoice Date had been modified, the Resolution(s) between the Invoice and any associated Payment(s) might become orphaned.

This had been resolved. The resolutions(s) between the Invoice and any associated Payment(s) will now be linked properly upon modifying the Account Holder and the Invoice Date.

Transaction/Balance Amount not rounded correctly

An issue has been identified where the transaction amounts and the balance amounts were not always rounded properly to 2 decimal places, and thus occasionally leaving some very tiny residual amounts behind (e.g. 0.0012345).

This had been resolved. All amounts in the Accounts module will now be rounded properly to 2 decimal places. All existing amounts that were not rounded properly will be corrected by the Version 7.4.0 Update.

IMPORTANT: Once the existing amounts have been rounded properly by the Version 7.4.0 Update, there is a slight chance that you might pick up some tiny discrepancies between the rounded transactions amounts and the rounded balance amounts. If you encounter any of these discrepancies, please compile a list of all affected Account Holders and transactions before calling the Medtech Helpdesk for assistance.

Consultation

Confidential Annotations visible to all Providers in Daily Record

An issue had been identified where a Consultation Notes had the **Confidential** checkbox ticked, its Annotations were still visible in the Daily Record to all users who had "Clinical" Access Rights, regardless of whether the users had "Clinical Trust Relationship" with the original Author or the selected Provider of the Consultation Notes.

This had been resolved. Consultation Notes that has been marked as Confidential will no longer have its Annotations displayed in the Daily Record to users with no "Clinical Trust Relationship".

Annotations with same Timestamp displayed in multiple Patients

An issue had been identified where by coincidence, 2 or more Annotations were created at exactly the same date/time (to the very second) for 2 or more Patients, all Annotations with the same Timestamp would be displayed in the Daily Record under all Patients involved, regardless of whether the Annotations belonged to a particular Patient or not.

This had been resolved. Annotations created for 2 or more Patients at exactly the same date/time will now be displayed correctly in the Daily Record for the corresponding Patient only.

Medication

Granular Prescribing Fields not copied to Repeated Scripts

An issue had been identified where an existing Script was repeated after upgrading to Version 7.1.0, not all of the Granular Prescribing fields were copied to the new Script. The affected fields were Dosage, Frequency, Period, and Administer, and thus users had to manually fill in these fields again before Medication Charts and Labels could be created.

This had been resolved. The Granular Prescribing fields will now be copied properly to the new Script upon repeating an existing Script. Any existing repeated Script that was created after Version 7.1.0, and has not been modified since (i.e. not tagged with an orange flag), will have its Granular Prescribing fields updated from the original Script (in which it was repeated from) by the Version 7.4.0 Update.

Family Social History

Family Classification not displaying Relationship in Daily Record

An issue had been identified where the **Relationship** (e.g. Mother, Father) of Family Classifications was not displayed in the Daily Record, and thus making it very difficult to differentiate between Patient Classifications and Family Classifications from the Daily Record.

This had been resolved. Family Classifications will now be displayed properly with both Relationship and Notes in the Daily Record. All existing Family Classifications will have their description updated in the Daily Record by the Version 7.4.0 Update.

SA Electronic WorkCover Medical Certificate

SA Electronic WorkCover Medical Certificate API Version 2.1

The new API Version 2.1 of WorkCoverSA eWMC (Electronic WorkCover Medical Certificate) had been released as part of the Medtech32 Version 7.4.0 Build 2857 Update.

For detailed information on how to install and configure the new API Version 2.1 of WorkCoverSA eWMC, please refer to the release notes on the WorkCoverSA eWMC API Version 2.1 Update CD.

IMPORTANT: You must first install the Medtech32 Version 7.4.0 Build 2857 Update prior to running the WorkCoverSA eWMC API Version 2.1 Update.

Should you require any assistance, please do not hesitate to contact the Medtech Helpdesk on 1800 148 165, or email ausupport@Medtechglobal.com.